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法律扶助基金會十五週年

財團法人法律扶助基金會
Legal Aid Foundation



法律扶助基金會
Legal Aid Foundation

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2019

Legal Aid Foundation

ANNUAL REPORT



法律扶助基金會
Legal Aid Foundation

PROFESSIONAL

EFFICIENT

FLEXIBLE

APPROACHABLE



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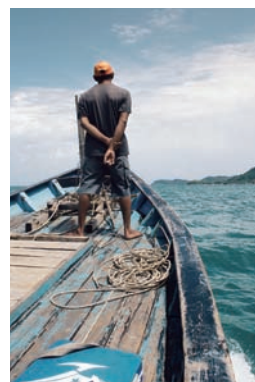


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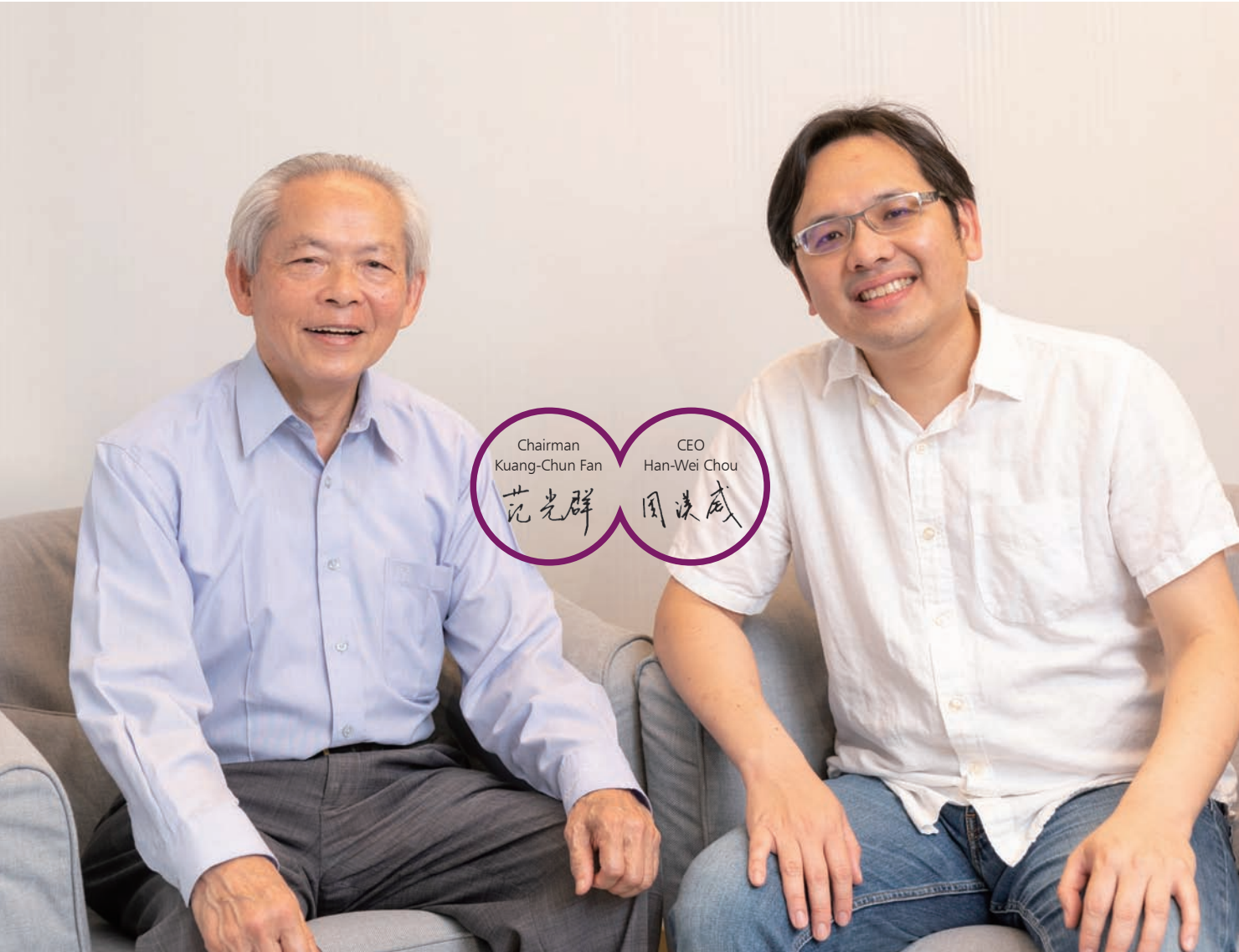
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To friends of
the Legal Aid Foundation

At the time of this writing, the Spring of 2020 is upon us, and people everywhere in the world are struggling with anxiety, isolation, and fear brought by the pandemic of COVID-19. Even in an extraordinary time, one can still face all the challenges and difficulties in calm and normal mindset. Although the work of the LAF will inevitably be affected by the pandemic, we are determined to do our best to adapt to the new situations and keep the tasks of providing legal aid to the vulnerable groups uninterrupted as much as possible.

Reading through this annual report, including many parts which presents the fruit of LAF work in 2019 in visualized form supported by data and analysis, you will see that on the LAF are bestowed the expectations and guidance from all sectors of the society. Overall, compared with 2018, the total number of legal aid cases (including those in special programs commissioned to the LAF) increased by 5,790 in 2019. The growth of the LAF work is not limited to increase



in case volume, however. Beyond that, the LAF has devoted tremendous effort in laying the groundwork for providing greater services, such as re-examination of the case review standards, continuous optimization and improvement of its management system, bringing in research capacity from the academia to strengthen our analysis of the process of case-handling by the lawyers or of the possible adjustment of level of remuneration given to family matters cases, etc. Even as to some newly-initiated work on which sufficient data has yet to be collected, we strive to present in this annual report the sketches of the work so far. With these efforts, we are confident that given time, we will definitely see improvement of the overall quality and promotion of efficiency in the services provided by the LAF.

The highlight of the LAF work in 2019 included the initiation of legal aid for persons with disabilities, a special program in cooperation with the Ministry of Health and Welfare. In fact, the work for the program started even before 2019: in 2018 the LAF had already invited experts to introduce to our staff the contents of Convention on the Rights of Persons with Disabilities (CRPD), followed by sharing by persons with disabilities and their helpers in the format of "the human library", so that our staff may understand the needs of people with disabilities and are better equipped in providing legal consultation services to the community of people with disabilities and their helpers, to draw them closer to the law. Based on such groundwork, in the end of 2019, the LAF officially launched its services of offering legal representation and drafting written pleadings in litigation for people with

disabilities. Further, based on the needs of the relevant community, the LAF set up service centers equipped with accessibility facilities in various cities and counties across the country, and also added in-house legal consultation to its services, so as to bring its assistance to the vulnerable groups no matter which corners in the society they find themselves in.

In addition, with the support of our board of directors and the supervising authority, in 2019 the LAF launched its special program dedicated to Air Pollution Cases caused by No. 6 Naphtha Cracking Complex of Formosa Plastics Corporation. Judging from the length of time taken in dealing with environmental cases, one may expect this program to take many years before seeing the initial results. This calls for wider support and attention from the general public, and greater committed and enthusiastic support from lawyers' community, so that this road to justice can go a long way.

Even though just a snapshot in a long and continuous flow of time, nonetheless this annual report allows us to look back on the past achievements and compare with where we are right now, so that we may hold on to our prospect for greater future. With this humble wish, I present the 2019 annual report of the Legal Aid Foundation and invite our friends from every sector of the society to be so kind as to continue to render your guidance, encouragement and support to the LAF. Only with your support on every step of the LAF, we can face the turbulent 2020 and keep moving forward!

Philosophy	◎Equality - to fulfill the protection of the right to litigation and equal access to justice under the constitution, and to facilitate the improvement of economic status of citizens. ◎Human Rights - to protect the human rights of the disadvantaged. ◎The Rule of Law - to complement the system of the rule of law.	
Principles of Service	◎To be approachable. ◎To be flexible.	◎To adopt efficient procedure. ◎To provide professional services.
Mission Statement	◎To engage in self-reflection, seek reforms and enhance the soundness of the legal aid system. ◎To make legal aid available throughout Taiwan. ◎To actively publicize legal aid information. ◎To allow convenient access to legal aid. ◎To advance the quality of legal aid services. ◎To encourage the participation of lawyers in legal aid and social reform. ◎To strengthen the promotion of legal education for the disadvantaged people.	

Annual Statistics



Total number of legal aid cases
(regular cases)

60,044

4682 more than in 2018



Total number of annual legal
consultation applications

110,618

down by 6,074 from 2018



Total number of outreach service
and information sessions

1,701

down by 42 from 2018



Number of Legal Aid Attorneys

4,352

286 more than in 2018



Number of Facebook friends

53,037

4643 more than in 2018



Total number of page views on
official website

3,564,877 visits

364,702 pages more than in 2018



Total expenses

NT\$1,633,741,067

NT\$143,237,818 more than in 2018

Summary of Highlighted Work Items in 2019



- ① Application for Review by LAF New Taipei City Branch
- ② Recording Session of Promotion Clips at UNI FM 96.7 (LAF Taipei Branch)
- ③ Road Blocking Protest against Asia Cement Corp. by people of indigenous tribe

Multiple Channels for Legal Consultation Services

- ◎ Newly Launched: dedicated project in the Ministry of Health and Welfare; face-to-face accessible posting; and outcall home legal consultation services

Program dedicated to Air Pollution Cases caused by No. 6 Naphtha Cracking Complex of Formosa Plastics Corp.

Promotion of Quality and Efficiency of Services

- ◎ Real-time online exit survey on satisfaction of LAF branches performances
- ◎ Holding forum discussion of Reconsideration Committee of LAF
- ◎ Formal launching of online operating system for legal aid lawyers
- ◎ Data analysis of the status of branch case-dispatching and legal aid lawyers instructions
- ◎ The passing of ISO 27001 certification for information security management system for the LAF online reservation system
- ◎ The launching of the newly-planned lawyers appraisal system

Involvement in Cases that Advance the Rights of Indigenous Peoples

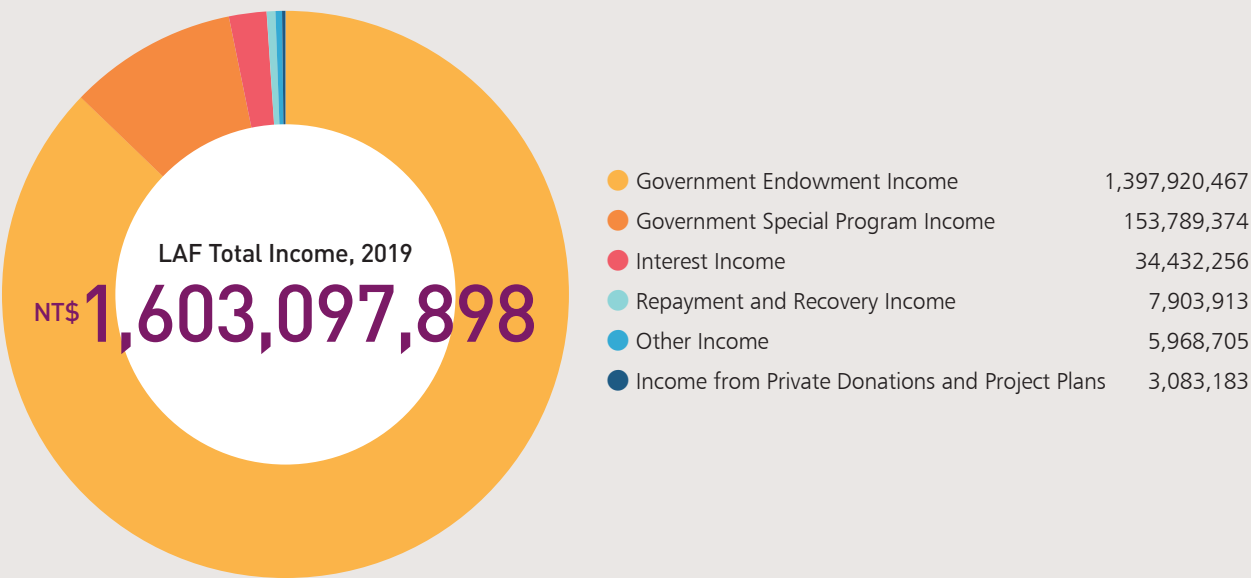
- ◎ The case against the Asia Cement Corporation being the first case in which revocation of an administrative disposition was ordered based on violations of duty to consult and to obtain consent of the indigenous peoples prescribed by Article 21 of the Indigenous Peoples Basic Law
- ◎ The case against Taiwan Cement Corporation in which the High Court revoked the decision of the Executive Yuan which waived the TCC's obligation of re-submitting the environmental impact comparative analysis report at Jin-Chang stone mining site
- ◎ The civil litigation on the Katratipulr photoelectric plant in which the court confirmed the invalidity of the decision of tribal assembly
- ◎ The administrative appeal against the mining project in the Tamazuan Tribe

Higher Overall Publicity

- ◎ According to results of telephone and mobile phone surveys, the publicity of the LAF has advanced to 54.4%

Annual Financial Statements

The accounting system of LAF observes the fiscal calendar year system. The 2019 financial report was audited by an independent local CPA firm, which issued a report without any reservation attached.



Total expenses

NT\$1,633,741,067



Average expense per capita

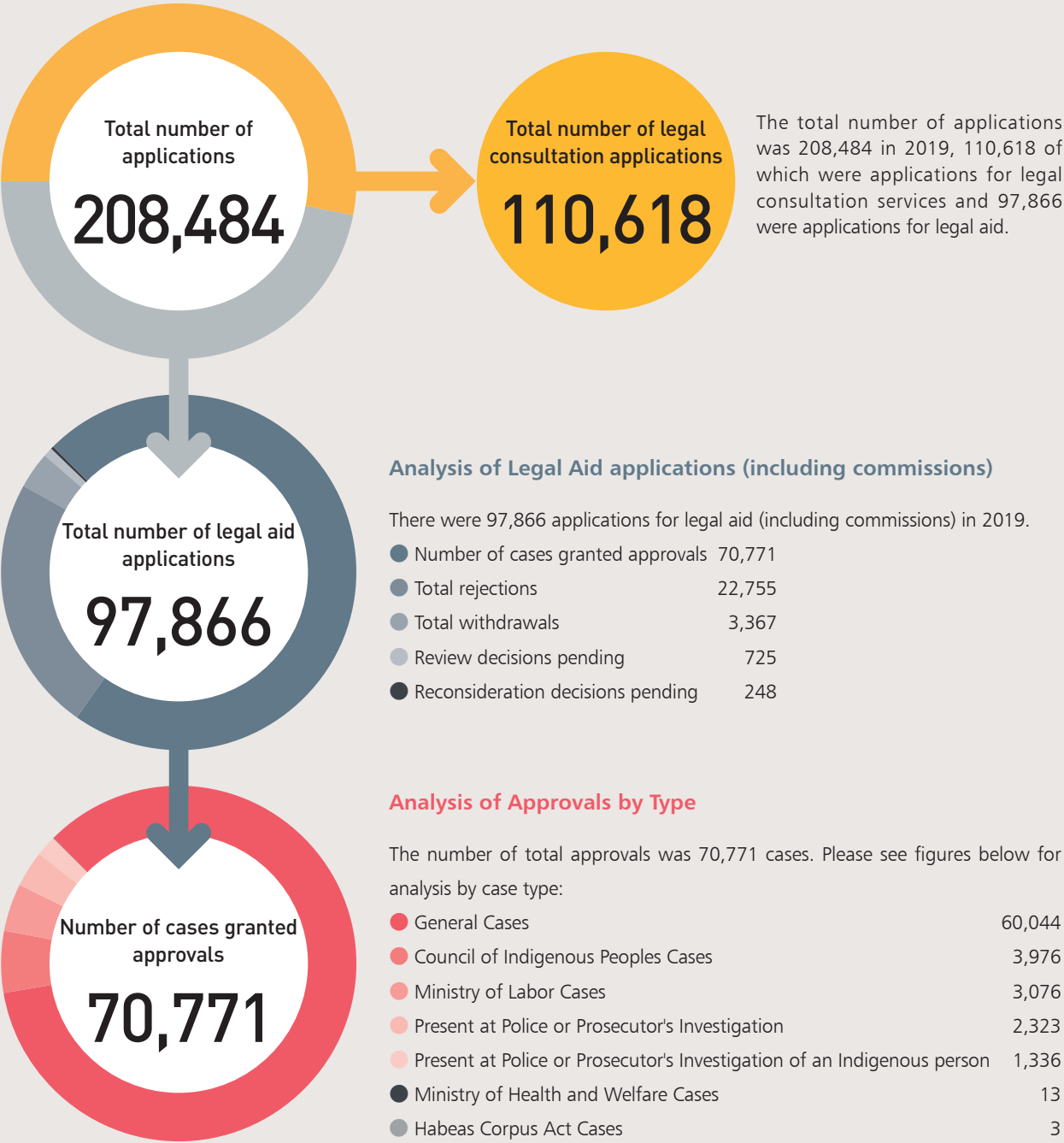
NT\$68.7 will be sufficient to keep LAF running

The LAF's total expenditures for 2019 were NT\$1,633,741,067. The final current account for 2019 (excluding capital expenditure) was NT\$1,604,927,656, and the final income account is NT\$1,603,097,898 for the year. The balance is a shortfall of NT\$1,829,758 for the year.

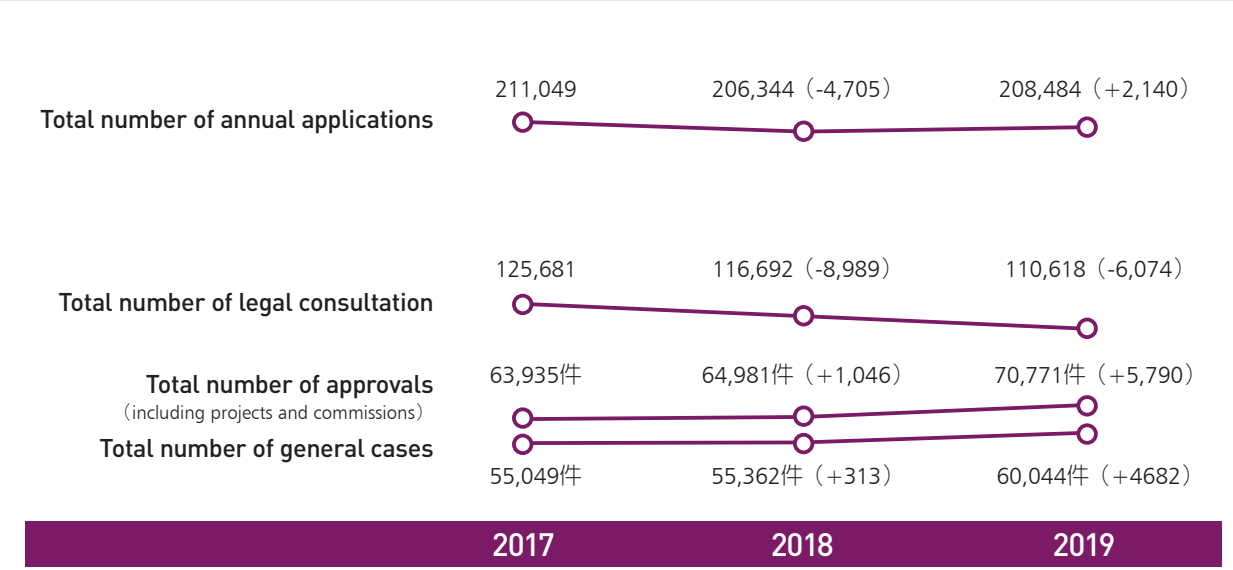


Legal aid costs: including attorney remuneration, litigation expenses, and fees for Assessment and Review Committees.
Operating costs: including costs for providing public services, hiring staff attorneys, and costs of hiring LAF staff.
Business and management expenses and non-operating expenses: including management, administrative hiring expenses, administration, and campaign expenses.
Special purpose expenses: costs of special programs entrusted by the Ministry of Labor, the Council of Indigenous Peoples, and the Ministry of Health and Welfare.

Annual Business Data



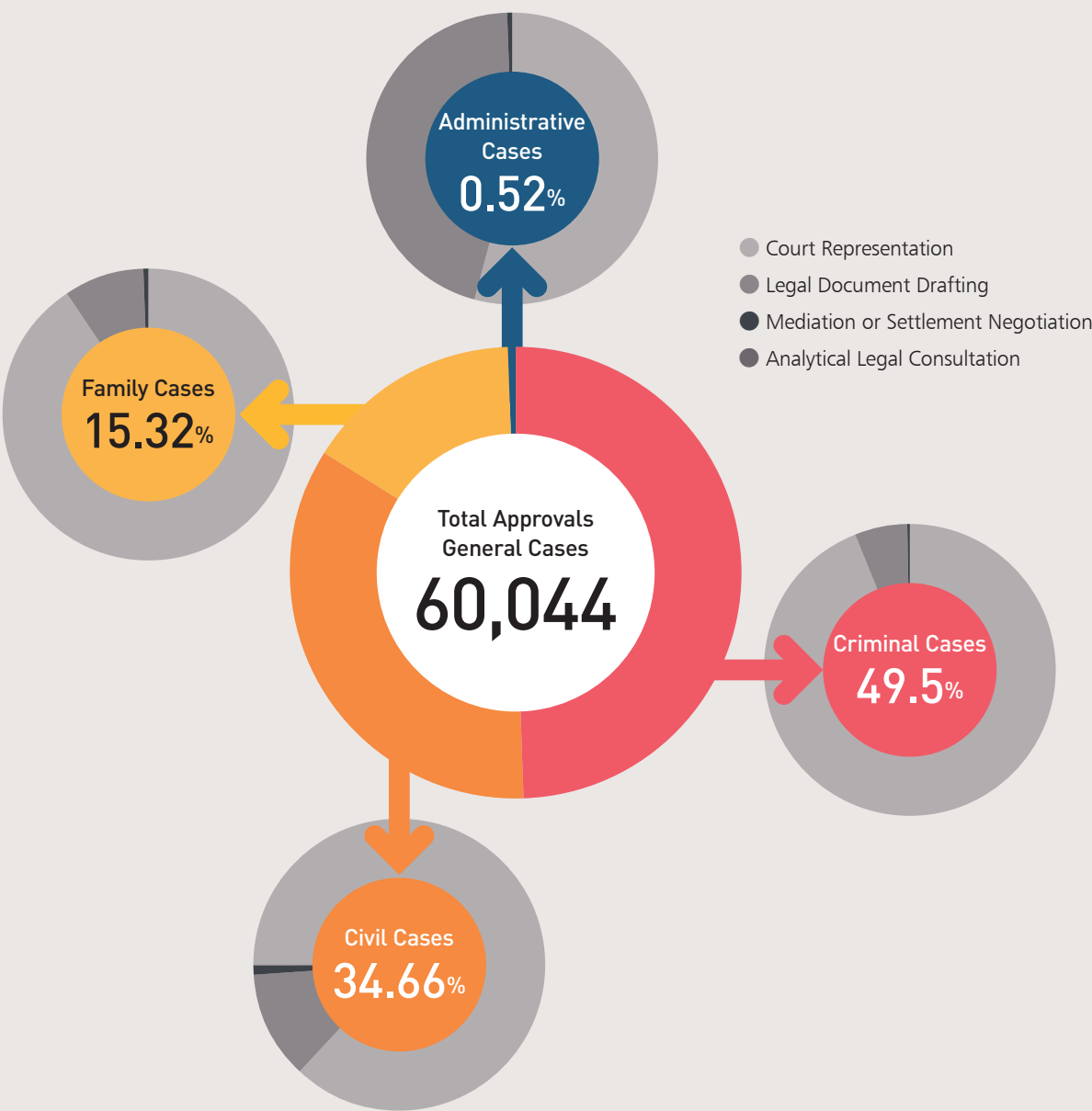
Comparison of key business indicators for the last three years



Analysis of Legal Aid Cases by Type

Approved legal aid cases - Analysis by category

Of all approved legal aid cases, general cases accounted for a volume of 60,044. The approval rate was 75.47%. Percentages of criminal, civil, family, and administrative cases therein are shown in the following chart:



Approved normal legal aid cases - Top 5 analysis

Criminal		Civil		Family		Administrative	
Drug Offenses	6,218	Consumer Debt Clearance Act	9,634	Maintenance	3,726	Labor Insurance Act	37
Offenses of Causing Bodily Harm	4,539	Tort	5,430	Divorce	1,666	Public Assistance Act	30
Offenses of Fraudulence, Breach of Trust, Taking, and Usury	4,147	Consumption Loans	1190	Child Custody	867	Road Traffic Management and Penalty Act	27
Offenses of Larceny	2,098	Ownership	550	Parental Rights	685	People with Disabilities Rights Protection Act	13
Offenses against Sexual Autonomy	2,019	Salary Dispute	503	Protection Order	441	Employment Service Act	11

※The number of cases in the Debt Relief Regulations and the number of cases on page 16 are slightly different due to the data extraction parameter logic.

Issuance of letter of guarantee

In order to safeguard the effectiveness of legal aid and to avoid situations where a legal aid recipient is unable to secure the enforcement of a favorable court judgment because of the counterparty maliciously disposes the properties, the LAF may, in accordance with Article 67 of the Legal Aid Act, submit a letter of guarantee to substitute the deposit necessary for the legal aid recipient to apply for a court injunctive relief, where an LAF branch is of the view that the case concerned is clearly favorable to the said legal aid recipient. As of December 31, 2019, the LAF has issued more than 3,809 letters of guarantee and provided the legal aid recipients concerned with more than NT\$2.4 billion in guarantee bonds. Other than the 910 letters in ongoing cases that cannot be retrieved at present, bonds paid in 2,899 letters are available for retrieval, in which bonds in 2,756 letters were retrieved by the end of 2019. The retrieval rate has reached 95.7%.



Issued to aid recipients

3809 letters of guarantee

Guarantee bonds for more than

NT\$ 24 billion

As of December 31, 2019

Multiple Channels for Legal Consultation Services

Got a question about the law? Just ask!

The importance of legal consultation services is to provide people with early access to professional legal advice so that they can evaluate beforehand the risks to be involved in a litigation, so as to minimize disputes and obtain assistance in legal matters in a timely manner.

In addition to providing legal consultation services in the general matters, in 2019 the LAF was commissioned by the Ministry of Health and Welfare to develop more accessible means of obtaining legal consultation services for the disabled. The LAF received more than 110,000 applications for legal consultation services in 2019, which clearly showed that there does indeed exist a need for legal consultation services. Among the applications, 47.10% of the applications were civil cases, 17.70% criminal cases, and 26.80% family matters.

At present, the LAF provides legal consultation services through the following three means: in person, by telephone, and via video conference.

In-Person Legal Consultation

There are 104 customer service centers across the country. Anyone who wishes to book an in-person consultation session may make an appointment on the LAF website or by calling 412-8518 to reach the nearest LAF branch.

Telephone Legal Consultation

Since May 1, 2015, the LAF has provided telephone legal consultation services for labor cases, debt cases, indigenous peoples' cases, and family matters (added November 1, 2017). (The hotline is 412-8518). Telephone legal consultations were provided in 22,648 calls in 2019.

In addition, the LAF launched the Helper Telephone Consultation Hotline in May 2018. The LAF received a total of 1,663 telephone consultation calls (an average of 138 calls per month) in 2019, among which, approximately 60% involved family matters, 12% family support matters, and about 11% involved guardian or assistantship declarations.

Video Conferencing Legal Consultation

There are 327 customer service centers across the country. Anyone may make an appointment and then proceed to have a consultation session with an attorney via video conferencing on computer at the specified time. The business hours of the customer service centers and information on how to make an appointment are available on the LAF website in the column of video conferencing centers.



In-person Legal Consultation

104 customer service centers
87,970 visits



Telephone Legal Consultation

22,648 calls from members
of the general public
1,663 calls from helpers



Video Conferencing Legal Consultation

327 customer service centers
1,360 visits



LAF website for legal consultation
appointments and legal aid application
<http://legal-advice.laf.org.tw>

Interrogation Accompanied by Legal Aid Attorney Program

First interrogation? Do not be afraid. A lawyer will accompany you

Background

To balance the disparity in legal knowledge between the public and crime investigation authorities and to protect people's rights to defend themselves, the LAF launched the First Criminal Interrogation Accompanied by Legal Aid Attorney Program (First Interrogation Program) on September 17, 2007.

Target Clientele

Suspects of felony punishable by a minimum sentence of not less than three years' imprisonment who are going to be interrogated for the first time may apply for the service.

Where a defendant or accused is unable to make full statements due to damage or impairment of the structures of the nervous system or of psychological or mental functions or is of indigenous identity and has not been appointed a defense attorney for interrogation, regardless of the defendant or accused having been involved in a felony or not, the police unit and the prosecutor shall follow the legal procedures and notify the LAF to appoint an accompanying attorney for the interrogation.

Service Hours

Available 24 hours a day, 7 days a week

Service Outcomes

Of the applications for 2019, 2,323 from the general public were eligible for accompaniment during interrogation. 1,336 cases from the Criminal Interrogation for Indigenous Peoples Accompanied by Legal Aid Attorney Program were eligible for accompaniment during interrogation.

The Foundation's Outlook for the Future

- To explore feasibility of attorney accompaniment for foreign workers and immigrants
- To continue to strengthen promotional literature and cooperate with relevant groups to promote the program
- To continue to recruit accompanying attorneys

Eligible applications for an accompanying attorney



Success rate in
accompaniment
98.54%



Success rate in
accompaniment
96.78%

Visit the LAF website for more
information
Attorney accompaniment during
prosecutor/police interrogation



Notes: The form will record that "attorney presence during interrogation has been declined by the client" and the LAF will be notified when presence of own or appointed attorney during interrogation has been expressly declined by the client appearing in prosecutor and police interrogation in the attorney presence cases (including Criminal Interrogation for Indigenous Peoples Accompanied by Legal Aid Attorney Program interrogations). This report counts these cases as the involved parties that declined accompaniment during interrogation (5,066 police interrogation cases and 18,356 cases involving interrogation of indigenous peoples). They are not counted as having made application.

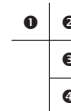
Legal Aid for Consumer Debt Clearance Program

Debt problem? The law can help!**Service Introduction**

Regarding legal aid for consumer debt clearance, the Legislative Yuan announced the Consumer Debt Clearance Act (CDCA) on July 11, 2007. The CDCA came into effect on April 11, 2008, and the LAF started accepting CDCP applications for legal aid and providing legal consultation services.

Program Promotion

The LAF co-hosted nine CDCA Information Sessions for Debtors with various local religious groups and associations, including with the Bread of Life Christian Church in Taipei, Tainan, Hualien and Zhongli, Carpenters' Home Care Association, Zion Church in Hsinchu, Taichung City Government, Kaohsiung City Government and the Western Taipei Rotary Club and other social groups. The sessions received around 1242 participants.



- ① "Clearance of Credit Card Debt is Hopeful" Briefing, Taipei, March 23, 2019
- ② "Clearance of Credit Card Debt" Press Conference, Legislative Yuan, Taipei, January 23, 2019
- ③ "Clearance of Credit Card Debt" Briefing, Taipei West Rotary, November 16, 2019
- ④ "Clearance of Credit Card Debt" Briefing, The Home of Christ Church, Taipei, June 29, 2019



Assistance in 2019
9,625 cases



Approval Percentage
97.39%



CDCP attorneys
684



Visit the LAF website for more information
Legal Aid under Consumer Debt Clearance Act

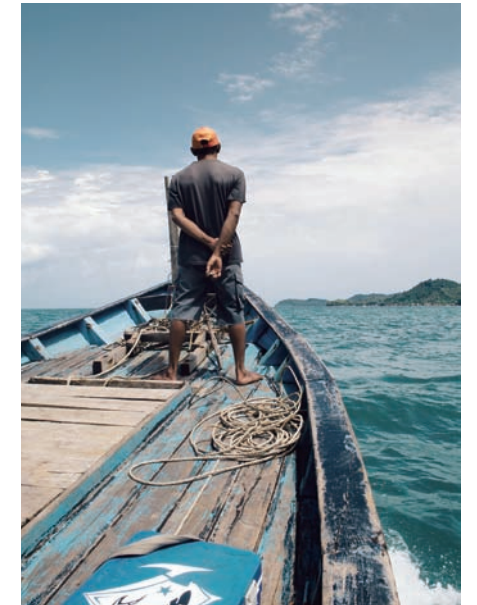
Commissioned by Ministry of Labor to Operate Labor Litigation Program

The LAF supports the rights of workers!**Service Introduction**

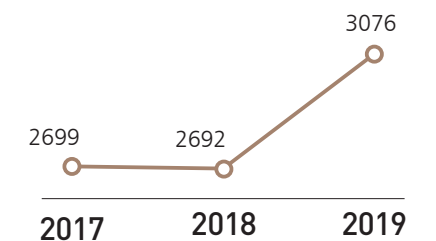
The LAF started working with the Ministry of Labor to offer the Labor Litigation Program since March 2, 2009. This program combines the resources of the Ministry of Labor and the LAF to provide strong legal aid to disadvantaged laborers, so that laborers gain a sense of security while fighting for their rights.

Service Outcomes

In 2019, LAF accepted a total of 3,836 applications in this category. The branch Examining Committees granted aid for 3,055 cases and rejected 781 cases. 135 of the rejected applicants appealed for review; and decisions were reversed on 21 cases following review. 80.19% of all applications were approved for aid. Applications received through the Ministry of Labor mostly concerned civil matters, which comprised 97.95% of the total number of applications. Most were granted aid in court representation and defense. The largest categories were employment disputes involving severance pay, illegal layoffs, and disputes involving the Labor Safety and Health Act.



Number of labor litigation assistance cases in the past three years



3,836 applications
Aid Percentage
80.19%



Labor law attorneys
300



Visit the LAF website for more information
Labor Litigation Support Project

Commissioned by the Council of Indigenous Peoples to Operate Legal Aid for Indigenous People Program

The LAF supports the rights of indigenous people!



- ① Visit of members of the Legal Protection Commission for Eastern Indigenous People, LAF Legal Center of Indigenous People, January 9, 2019
- ② Talk on Hunting in Chia-Yi Zou People Hunter Association by Meng-Yu SHIEH, Director of Specialist Lawyers, LAF Legal Center of Indigenous People, accompanied by Chia-Yi Branch, September 28, 2019
- ③ People lining for souvenir at Naruwan Cultural Festival

Service Introduction

The LAF and the Council of Indigenous Peoples (CIP) signed an entrustment contract on March 21, 2013 and launched the Legal Aid for Indigenous People Program on April 1 of the same year.

Service Outcomes

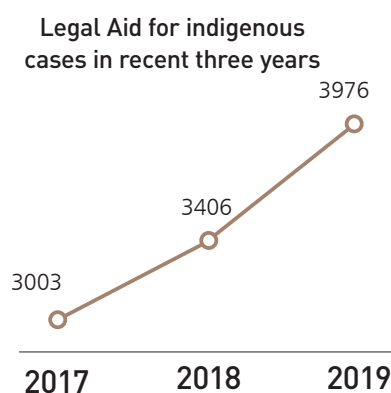
Applications received through the Indigenous People Program mostly concerned civil matters, which comprise 55.33%, followed by those involving family matters, which comprise 21.96%, and were mostly granted aid for court representation and defense. The top three categories in terms of approved cases for aid were torts, ownership disputes, and loans.



4,570 applications
Aid Percentage
87%



Visit the LAF website for more information
Legal Aid for Indigenous People Program



Commissioned by the Ministry of Health and Welfare to manage Legal Aid Program for Persons with Disabilities

Protecting access to justice for the disabled

Service Introduction

Since its establishment, the LAF has been working hard to promote legal aid for people with mental or physical disabilities in order to ensure that the rights of the disabled are protected.

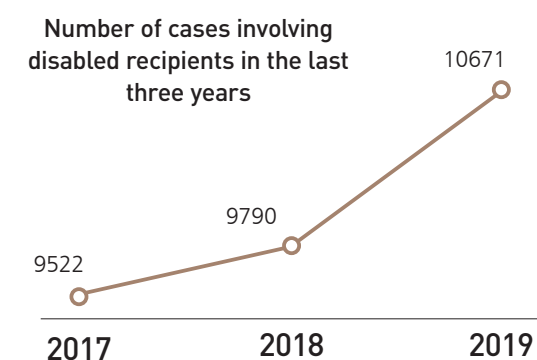
The LAF and the Ministry of Health and Welfare (MOHW) signed an entrustment contract on September 1, 2018 and launched the Legal Aid Program for Persons with Disabilities on October 15, 2018.

From its launch in 2018 to the end of November 2019, the service was limited to providing legal consultation only. Since December 1, 2019, the services expanded to offering legal representation, providing legal defense and issuing written petitions in litigations. The legal consultation services have been provided by means of telephone, in-person, and at home, which has been provided to clients who cannot obtain service through telephone or video-conferencing and cannot or most probably cannot obtain service through in-person consultation for being disabled.

Service Outcomes

Legal Consultation Service:

- ☉ Telephone legal consultation: 4,355 legal consultation
 - ☉ In-person legal consultation: 657 legal consultation
- Since April 2019, the LAF has established 49 service centers for the disabled persons, which offers accessibility facilities and communication means including sign language translation and simultaneous transcript (which has to be booked in advance) that enables legal consultation for the disabled.
- ☉ Outcall home legal consultation: 26 legal consultation
- Outcall home legal consultation is provided to clients who cannot obtain service through telephone or video-conferencing and cannot or most probably cannot obtain service through in-person consultation for being disabled.



The "house" is not limited to the residence of the clients but extends to, for examples, wards in psychiatric institutions where the clients stay who most probably cannot obtain service through other means, and the LAF is offering its Outcall home legal consultation service to such a person.

Offering legal representation, providing legal defense and issuing written petitions:

Since December 1, 2019, the LAF provides services of offering legal representation, providing legal defense and issuing written petitions. Until the end of 2019, such services were offered in 13 cases.



- ① Press Conference at the Launch of Special Program of Legal Aid for Persons with Disabilities, December 2, 2019
- ② Seminar on Judgments in Application of the Convention on the Rights of Persons with Disabilities by the German Courts, March 23, 2019

Visit the LAF website for more information
Legal aid program for people with disabilities



Projects on Cases of High Social Profile

Legal Aid Program for Victims of Formosa Fun Coast Explosion

Status in 2019

Criminal Charges against the Defendant XXX-Chi Lu
The defendant XXX-Chi Lu filed appeal against the guilty judgment to the Supreme Court. On December 12, the Supreme Court rejected XXX-Chi Lu's appeal and the case was finalized. The defendant, XXX-Chi Lu, started serving the prison sentence on January 2, 2019.

Criminal Charges against the Formosa Fun Coast
On July 1, 2019, Taiwan Shilin District Prosecutors Office made its non-prosecutorial disposition against the Formosa Fun Coast company for the third time. The LAF filed petition for reconsideration on July 8, which was rejected by Taiwan High Prosecutors' Office on November 12. Immediately after that, the LAF filed the petition for setting for trial on November 21, and submitted supplementary grounds for petition No. 1 on December 13. The petition for setting for trial is currently reviewed by Taiwan Shilin District Court. In addition, the part regarding the restorative justice is also undergoing.

Visit the LAF website for more
information
Legal Aid Program for Victims of
Formosa Fun Coast Explosion



Press Conference at Filing of
Petition for Reconsideration,
Formosa Fun Coast Explosion
Case, July 8, 2019

CPDC Dioxin Pollution Case

Status in 2019

As for the finalized parts on which the Supreme Court ruled that the defendant CPDC should compensate the plaintiffs more than NT\$185 million, the LAF assisted the plaintiffs in filing the compulsory enforcement, which resulted in the paying off of all the compensation due by the defendant CPDC. As for the parts which the Supreme Court reversed and remanded to the court of second instance (Taiwan High Court Tainan Branch) of over NT\$6 million, the LAF also designate a special program to assist. However, on July 10, 2019, Taiwan High Court Tainan Branch ruled to reject the plaintiffs' claim, against which the LAF assisted part of the plaintiffs to file the appeal, which is currently being reviewed by the Supreme Court.

As to the separate lawsuit which some of the residents who were not included in either of the earlier cases, the LAF assisted the said residents in initiating the suit in 2017. Taiwan Tainan District Court held a hearing of the case on December 20, 2018, but has not held another hearing ever since. In the meantime, the LAF attorneys petitioned to the Court for reviewing files and documents and for submitting legal documents even though the Court had yet held another hearing.



Interview with Ms In-Fang YANG, member of self-help
association for victims of CPDC Pollution Case, June 3,
2019

Visit the LAF website for more
information
Legal Aid for CPDC Dioxin
Pollution Case



Workers Group Class Action against RCA Taiwan for Pollution

Visit the LAF website for
more information
RCA Pollution Case



Status in 2019

For the part regarding the 246 claimants which had been previously remanded to Taiwan High Court, the Court, having summoned the expert witnesses to testify, announced the closure of the oral argument proceedings on December 5, 2019, and scheduled to pronounce its judgment on March 6, 2020. As for the part regarding the 262 claimants that had been finalized by the judgment of the Supreme Court, the defendant General Electric Company had deposited the compensation of an amount of more than NT\$ 740 million (interest added) in October 2019. With the assistance of the pro bono attorneys, the RCA Care Association and the RCA Industrial Injury Association, the LAF started to dispense compensation to the claimants concerned. Apart from a few claimants whose claims are still held for reasons of inheritance issues or being abroad, the majority of the claimants have received their due compensation.

For yet another part of claims that were newly made before Taiwan Taipei District Court, the Court announced the closure of the oral argument proceedings on October 9, 2019, and pronounced its judgment on December 27, 2019. The Court ruled that RCA Taiwan, its parent company Technicolor, and Thomson Consumer Electronics (Bermuda) Ltd shall jointly compensate the claimants concerned NT\$ 2.303 billion, and the General Electric Company shall compensate the claimants concerned NT\$ 2.285 billion.



Immediately after the pronouncement of the judgment, the pro bono attorneys set out to prepare for appealing against the ruling.

To secure the claimants' prospect of securing the compensation, the pro bono attorney have assisted in the filling for provisional attachment of the defendant's property in this case. On this Taiwan Taipei District Court, by a ruling made in May 2019, allowed the provisional attachment of the property of General Electric Company within the limit of NT\$ 3 billion without demanding security. Against such a ruling, the General Electric Company filed an interlocutory appeal accompanied by a bank guarantee issued by the Development Bank of Singapore. On this, Taiwan High Court rejected the interlocutory appeal and ruled against the General Electric Company on December 30, 2019.

Special Program on Weiguan Building Collapse

Status in 2019

With respect to the criminal cases, the Supreme Court ruled to reject the appeals by the four defendants on February 21, 2019, which finalized that part of the case.

As for the civil claims supplementarily raised alongside the criminal cases, the criminal tribunal of Taiwan Tainan District Court ruled to transfer it to be heard by the civil branch of the same court. So far the defendants are still presenting arguments as to questioning the survey report by the Tainan Civil Engineering Technicians Association, inter alia. The case is still being heard by the court.

Visit the LAF website for more information
Legal Aid for Victims of the Weiguan
Building Collapse



Civil disobedience Activists Program

Status in 2019

In 2019, the program continued its assistance to defendants who involved in protests in cases such as Protest against amendment of the Labor Standards Act, the demolition of Da-Kuan Neighborhood in Banquia, the expulsion of Li-Ming Kindergarten in the form of sending attorneys to accompany them when summoned for interrogation before the police or the prosecutors.

Visit the LAF website for more information
Civil disobedience Activist Program



Legal Aid for Indonesian Caretakers Exploited by the Chiji Group

Status in 2019

The LAF full-time attorneys who were assigned to this case wrote to National Immigration Agency of the Ministry of Interior and the Ministry of Labor in early 2019 asking the injured migrant workers' time of entry into Taiwan and the names of the employers at such the time between 2005 and 2009. Upon receiving the reply, the attorneys set out to check the accuracy of the information so as to ascertain the amounts of the fraud suffered by the migrant workers and to make a list of the claimants and their claims. After further obtaining the consent of the workers involved, the attorneys got in touch with the defendant XXX-Lai Lin to negotiate possible settlements. In 2019, the LAF assisted 49 injured migrant workers in settling their claims with the said defendant. Up to September 10, 2019, the LAF has assisted 254 injured migrant workers in getting the settlements, with the remaining 63 workers being out of contact. For those injured migrant workers who cannot currently be reached,

Visit the LAF website for more information
Legal aid project for Indonesian Caretakers
Exploited by the Chiji Group



the city governments and the National Immigration Agency have established an alert system, which will alert a migrant worker who had been injured by the Chiji Group once he/she renews his/her stay permit or exits Taiwan to get in touch with the LAF. Once the contact is received, the LAF will offer its assistance to such a migrant worker in recovering the fraudulent payments.

Criminal Case before the Grand Chamber

History of the Case

A recipient of LAF assistance, XXX- Min Yang, who allegedly in a certain day of the latter part of July 2017 participated in the activities of an organized criminal group organized and directed by others which engages in organized fraudulence in a continuous and for-profit manner by withdrawing cash transferred to the bank account designated by the said group out of fraudulent acts of its members (that is, colloquially, an act of the "driver"), thus committed offense of participating in the activities of a criminal organization stipulated in Article 3, Paragraph 1, second sentence of the Organized Crime Prevention Act and offense of aggravated property fraud stipulated in Article 339-4, Paragraph 1, Subparagraph 2 and charged with the latter as being the offense constituting crime with heavier statutory sentence, was convicted by Judgment Jin-Appeal No. 2146 of Taiwan High Court Taichung Branch of 2018. The Prosecutor filed an appeal against the said judgment to the third-instance court, arguing that the acts, being acts of participating in the activities of a criminal organization, should have been sentenced in accordance with Article 3, Paragraph 3, first sentence of the Organized Crime Prevention Act and that the offender should have been ordered to perform compulsory labor in a labor establishment for a period of three years,

after the execution of the punishment or being pardoned. The Supreme Court, after initial review, was of the view that the possible legal opinions to be adopted might be of positive differences with those opinions adopted in multiple judgments given previously, and moved the differences to be settled by the Grand Chamber. In addition, the Supreme Court wrote to the LAF to ask the LAF to appoint attorneys to serve as defending lawyers.

The Handling of the LAF

After receiving the letter from the Supreme Court, the LAF was of the view that the case needs to be treated with utmost effort, being the first case referred to the Grand Chamber for settling the differences in legal opinions expressed in court judgments. Accordingly, the LAF set up a legal team composed of LAF full-time attorneys and associated legal aid attorneys, which not only raised arguments on the relevant legal issues, but also made a list of legal experts who have the expertise in providing expert witness, both for submissions to the Court in the oral argument proceedings. The oral argument was held on January 16, 2020, and the Supreme Court delivered its ruling on February 13, which ruled that courts, upon opting for the heavier offense and finding the commission of an aggravated property fraud, may declare the performance of compulsory labor in tandem with the main sentence to the extent that such a declaration is in consistency with the proportionality principle, if the court finds such a declaration is necessary for preventing the risks of social harm from happening.

Program dedicated to Air Pollution Cases caused by No. 6 Naphtha Cracking Complex of Formosa Plastics Corp.

History of the Case

The associated companies of the Formosa Plastics conglomerate (including Taiwan Plastic Industry Co., Ltd., Nanya Plastic Industry Co., Ltd., Taiwan Chemical Fiber Co., Ltd., Formosa Petrochemical Co., Ltd., and Mailiao Steam Electric Co., Ltd., etc., hereinafter referred to as Formosa Plastics Enterprise) selected Mai Liao and Haifeng District of Yunlin Islands Basic Industrial Zone to be the site for building its plants in the industrial plan related to No. 6 Naphta Cracking Complex (hereinafter referred to as No. 6 Naphta Cracking Complex industrial zone) in 1991. The industrial plan was duly operated in 1999. The Formosa Plastics Enterprise in the plan emits more than 140,000 tons of fine atmospheric particulate matters (PM2.5) and hundreds of other substances that are harmful to the human health every year. The pollution affected the residents nearby the industrial plan in that it exposes the residents to inhaling of the pollutants that harm their health. Specifically, from the inhalation of the industrial exhaustion, the residents nearby suffered from major diseases such as lung cancer, liver cancer, kidney disease, blood cancer, respiratory diseases and related organ diseases or severe functional failures, which have an irreversible impact on their health and life.

- ① Photos of Briefing on May 18, 2019
- ② Photos of Briefing on August 17, 2019
- ③ Photos after Hearing on December 20, 2019
- ④ Press Conference at the Launch of Special Program of Legal Aid for Air Pollution Cases caused by No. 6 Naphtha Cracking Complex of Formosa Plastics Corporation, December 2, 2019



Visit the LAF website for more
information
Program dedicated to Air
Pollution Cases caused by No. 6
Naphtha Cracking Complex of
Formosa Plastics Corp.



LAF Assistance

In 2015, some of the injured residents had taken Formosa Plastics as the defendant, and they themselves or appointed Primordial Law Firm to file civil damages lawsuits in Taiwan Yunlin District Court. In view that such air pollution cases cause immediate harm to the health of the residents, that the facts of the cases are numerous and complicated, and that the legal aspects of the litigation, defense and evidence investigation all involve high degree of legal expertise, by a decision made in the 35th Board meeting of the fifth Board of Directors on January 25, 2019, the LAF decided to establish a special program in assisting the victims of No. 6 Naphta Cracking Complex, so as to realize its founding aim of "ensuring the equal protection of the right to litigation". In accordance with the said decision, the LAF set up a designated team composed of the full-time attorneys of the LAF and attorneys who specialize in handling pollution cases (e.g. RCA or Sinopec pollution cases). The said team of attorneys not only took over the cases already before Taiwan Yunlin District Court mentioned above, but also held a number of ad hoc briefing sessions to actively assist newly joined victims to jointly file civil damages litigation.

Status in 2019

Seventy victims are involved in the said cases before Taiwan Yunlin District Court, among whom 68 are those who had previously instructed Primordial Law Firm and 2 residents who sued by themselves. The case involves claims of civil damages from the Formosa Plastics, which is currently still undergoing oral arguments in the first instance court. As for the 32 victims who did not join in the said cases, the LAF assisted them to file additional claims attached to the said cases, which are currently being heard by Taiwan Yunlin District Court together.

LAF Legal Center of Indigenous Peoples guards and protects the rights of indigenous peoples!

"No to Asia Cement, Give Truku back their land" Special Program

Status in 2019

On July 11, 2019, Taipei High Administrative Court pronounced its Judgment Suit No. 1505 of 2017, which revoked the administrative disposition made by the Ministry of Economic Affairs that extended Asia Cement's mining rights for 20 years at the Hualien Xincheng site in March 2017, on the ground that Asia Cement failed to perform its obligations under Article 21, Paragraph 1 of the Indigenous Peoples Basic Law of conducting consultations and obtaining consent by indigenous peoples or tribes. This judgment is the first case where a court revokes the administrative



Road Blocking Protest by people of indigenous tribe, November 30, 2017

disposition of an agency based on failure of performing the obligations of conducting consultations and obtaining the consent of the indigenous peoples stipulated in Article 21 of the Indigenous Peoples Basic Law.

Taiwan Cement's Jin-Chang Stone Mining Case

History of the Case

The Warrior's Hill, located in the Heping District of Xiulin Township, Hualien County, is the land where the Taroko people for generations live. The Jin-Chang Stone Mining Corporation, Ltd., a subsidiary to the Taiwan Cement Corporation, planned to set up plant (hereinafter "Jin-Chang stone mining site") to mine marbles for cement production in the Warrior's Hill. The environmental impact assessment on the Jin-Chang stone mining site was passed conditionally in 2008, and the permit for designated land for mining use was approved by the Ministry of Economy in 2009. However, the application of the starting of the mining operation was made to the Ministry of Economy as late as 2015. In view of the lapse of time of more than three years between the issuance of the permit for designated land for mining use and the start of mining, the Environmental Protection Administration, Executive Yuan required the mining company to submit an analysis of the difference between current environmental conditions and environmental conditions at the time its development activity permission was granted and a strategy evaluation report to the competent authority for review before mining may be conducted, in accordance with Article 16-1 of the Environmental Impact Assessment Act.

Status in 2019

The Jin-Chang Stone Mining Corp. did not accept the order made by the Environmental Protection Administration and filed an administrative appeal, upon which the Administrative Appeal Review Committee of the Executive Yuan ruled against the Environmental Protection Administration and revoked its administrative disposition. The decision of the Review Committee was not accepted by the indigenous tribes and the environmental NGOs, which filed an administrative litigation. On May 17, 2019, Taipei High Administrative Court declared its judgment, which revoked the decision of the Review Committee and ruled that the Jin-Chang stone mining site must submit the analysis of the difference between environmental conditions for review to start the mining operation. The Jin-Chang Stone Mining Corp. filed an appeal against the judgment of Taipei High Administrative Court, and the case is currently under review by the Supreme Administrative Court, with the LAF continuing its assistance in providing legal representation for the indigenous tribes.



Katratripulr Photoelectric Plant Case

History of the Case

In order to promote the use of renewable energy, the Taitung County Government planned to set up a 161 hectare "Solar Power Equipment and Education Demonstration Zone" with in the Jiankang section of Chihpen, Taitung City (that is, along the north bank of Chihpen River). The company "Sheng-Li Energy Ltd. Preparatory Office" won the bid for the development. Since the establishment of the demonstration zone is located in the traditional territory of the Katratripulr tribe of the Beinan ethnic group, the development has to undergo the process of consultations and consent of the tribes must be obtained, in accordance with the Indigenous Peoples Basic Law. However, the Katratripulr tribe was unable to convene a tribal meeting by themselves within the statutory time limit of two months, the matter was referred to a tribal meeting convened by the Taitung County Government in its place, which took a vote with 187 in favor



The location of Chihpen Photoelectric Plant, in the surrounding areas of Chihpen Wetland, which is the traditional territory of the indigenous tribe and is laden with rich history and memory. Photo: Dulan Mountain, the holy mountain of Beinan People, overlooked from the wetland

and 173 against and the development project was passed. In light of the numerous irregularities in the process of consultations and obtaining consent, including delegated voting, insufficient information disclosure, questionable voting eligibility, and alleged voting fraud, the Katratripulr tribe planned to instigate a litigation to review the validity of the decision-making.

Status in 2019

On July 10, 2019 the LAF approved the application for legal aid by the Katratripulr tribe. The LAF full-time attorneys have completed the drafting of the relevant written pleadings and the preparation of legal documents in assisting the said tribe in filing the civil litigation to confirm the invalidity of the decision of the tribal assembly.



- ① Briefing and reception of complaints in Tamazuan Tribe by LAF Legal Center of Indigenous People and Nantou Branch, July 6, 2019
- ② Protest banner outside the briefing room for Tamazuan Tribe's fight against mining, July 6, 2019

Tamazuan Tribe's Fight against Mining: Special Program

History of the Case

The Bunun people have long lived in today's Dili Village, Nantou County, forming the Tamazuan tribe (Bunun language: Tamazuan). Since 1994, Qinghe Mining Co., Ltd. (hereinafter referred to as Qinghe Company) has successively mined crystal in Chu-Moo, Dandalin Dao, Gugu Mountain and other traditional territories belonging to the Tamazuan tribe. The mining rights were subsequently transferred to Qingju Mining Co., Ltd. (hereinafter referred to as Qingju Company).

Upon the expiry of the mining rights at the end of their 20-year duration in 2015, Qingju Company applied to the Ministry of Economy for extension, without performing the obligations in conducting consultations and obtaining consent from the indigenous peoples in accordance with the relevant provisions of the Indigenous Peoples Basic Law and the Mining Act. Given all those illegalities and irregularities, the Ministry of Economy nonetheless approved the extension of the mining rights for 10 years, that is, until April 13, 2025, by Disposition Shou-Woo No. 10620101310 of January 25, 2017.

Status in 2019

On July 19, 2019 the Tamazuan Tribe filed an administrative appeal to the Administrative Appeal Review Committee of the Executive Yuan against the said disposition of the Ministry of Economy, which is currently under consideration.

Multiple Approaches to quality improvement

1 Measures to improve the service

Emphasis on the spirit to serve; Avoiding service rigidity

In order to improve the effectiveness of the services provided by the LAF branches, the LAF regularly conducts branch satisfaction survey, the result of which is included in the evaluation of the branch's annual assessment. Taking 2019 as an example, the branch satisfaction survey results account for 26% of "quality of service provided" in the annual assessment of the branch. In addition to the branch service satisfaction survey, in the 2019 assessment project, the branch's management of legal aid lawyers and review committees, that is, in case the legal aid lawyer violates the LAF rules, whether the branch will use the appeal process to investigate or to transfer the lawyer in question for evaluation (accounting for 6%) and education and training of legal aid lawyers (accounting for 3%) are respectively listed as assessment indicators so as to improve the quality of LAF services. Since 2018, the LAF has regularly conducted secret visits, and completed 2 visits in 2019. The contents of the visit include two aspects: "on-site service" and "telephone service". It focuses on the external environment, internal environment, service operation process, added value and equipment, visit by telephone greetings and communication etiquette, etc. of the branches. At the same time, the LAF conducted related education and training on communication skills. According to the inspection report, the results of the inspections in the second half of 2019 have improved compared with the first half of 2019.

Disclosure of Results of the Satisfaction Survey

Starting from 2019, the LAF has been conducting online exit satisfaction survey of branch satisfaction throughout the country, which involves surveys done by the applicants for LAF service to be completed immediately after the applicants receive the service and before they leave the branch, the questionnaire to be filled online to strengthen the credibility of the survey. The results of the 2019 survey showed that, out of the satisfaction rate of 100%, all branch's satisfaction rates for the service provided are above 97.00%, and the average satisfaction rate is 98.91%. Compared with the average satisfaction of each branch in the year of 2018, which is lower than 95.00%, the satisfaction on services provided has been further improved.



Application for review and interpretation services and multilingual documents

At present, the public can apply to the LAF to arrange interpreters to provide assistance upon their application for assistance, review and reconsider at the LAF. From 2018, the LAF has expanded the scope of the interpretation services it provides, to include services to persons with hearing or speech impairments, and to add simultaneous transcript-making to the services. As of December 31, 2019, the interpreters on the LAF list includes 106 interpreters who do Southeast Asian languages, 15 interpreters for indigenous peoples' languages, 43 interpreters for sign language and 24 for simultaneous transcript-making services.

The LAF has completed important documents such as legal aid applications and notices of various review decisions in Vietnamese, Indonesian, Filipino, and Burmese, which account for an increasing amount of the LAF cases.

Branch Assessment and Exchange of Experiences

The 2019 annual branch evaluation was conducted by teams led by the heads of the various departments of the LAF to evaluate on the management of legal aid lawyers and review committees, policy implementation, effectiveness of task performance, the use of volunteers, promotion of public profiles, and innovation in providing services of each branch. In addition, in order to enhance experience exchanges and opinion communication between the LAF head office and branches and between branches, a meeting of the executive secretaries is held quarterly, and a sharing meeting between the branch executive secretaries is held at the end of the year to allow the branches to cooperate and learn from each other and promote exchanges between the branches.

The Association held round-table discussion meetings between members of the review committees on June 28, 2019 and December 20, 2019 respectively. The topics discussed at the meetings included: standards for financial eligibility, reasons for discretionary reduction of remuneration, and determination of reasons for reductions and exemptions. The decisions reached in the meetings were circulated to the branches and the members of review committees and reconsideration committees, so as to achieve the unified review standards and improve the review quality.

2 To Improve on the Case Management Process



To Simplify the Work Process

The LAF launched the "Legal Aid Lawyers Online Operating System" in September 2019, which enables the legal aid lawyers to fill in and upload various reports through the system (such as: the withdrawal of assistance upon the application of the assisted person, change of lawyers or termination of assistance for reasons of ineffective communication, application for payment of necessary fees, and termination of cases, etc.) and is considered to be able to strengthen the communication efficiency between the legal aid lawyers and the LAF and to reduce the administrative cost for the legal aid lawyer to handle the assistance cases of the LAF.

To Utilize Data to Efficiently Allocate Resources

In 2019, the LAF analyzed data in its business management system on the legal aid lawyers' case load and on parties to the cases to clarify the actual situations of case-dispatching of branches and case-handling of legal aid lawyers acceptance cases (such as the number of cases received in each year, the type of cases, and the degree of compliance/incompliance with the LAF rules and principles) so as to discover factors that affect the case-dispatching of branches and lawyers' taking of cases. In addition, in light that analysis and application of big data have become a trend, the LAF has begun to utilize data

analysis software in 2019 to build the infrastructure required for long-term research and data analysis, which, after being fully operative in 2020, is expected to assist in reflecting the latest information, making it an important tool for the future management of the tasks of the LAF.

Building an Information Security Environment that Complies with ICT policies

Since the implementation of the Cyber Security Management Act since June 6, 2018, the LAF has been audited by the Judicial Yuan to be a specific non-government agency carrying Level B cyber security responsibility level, considering that the operation of the LAF involves maintenance of the information and communication system of regional and local services to people. In order to cooperate with the government's ICT policy and in accordance with the regulations on grading of levels of cyber security responsibility, after its first audit in assigning the cyber security responsibility level, the LAF shall carry out ICT system classification and protection, the introduction and verification of the information security management system, and the implementation of the ICT safety inspection. Accordingly, the LAF conducted the required introduction and inspection tasks and complete the online reservation system through the ISO 27001 information security management system verification in 2019.

3 Mechanism to Control Quality of Legal Aid Lawyer

Better Understanding of the Practice of Case-Dispatch of Branches

In order to better understand the practice of case-dispatching of various branches, the LAF cooperated with professors of the Department of Statistics of Taipei University in 2019 to analyze the data of the case distribution of the LAF from 2015 to 2017, which resulted in a quantitative research and analysis in a report entitled "First-Stage Analysis Report on the Practice of LAF-designated Legal Aid Lawyers". The second stage of the analysis will be a qualitative one, which will be based on the results of the first-stage quantitative analysis, combined with interviews with the branches on the practice in service-provision. Once the second-stage analysis is completed in 2020, it is expected to serve as the basis for the subsequent adjustment and optimization of the case dispatch system.

Encouraging Participation in and Selecting of Award-winning Specialist Lawyers

In order to encourage lawyers to join the specialist lawyer

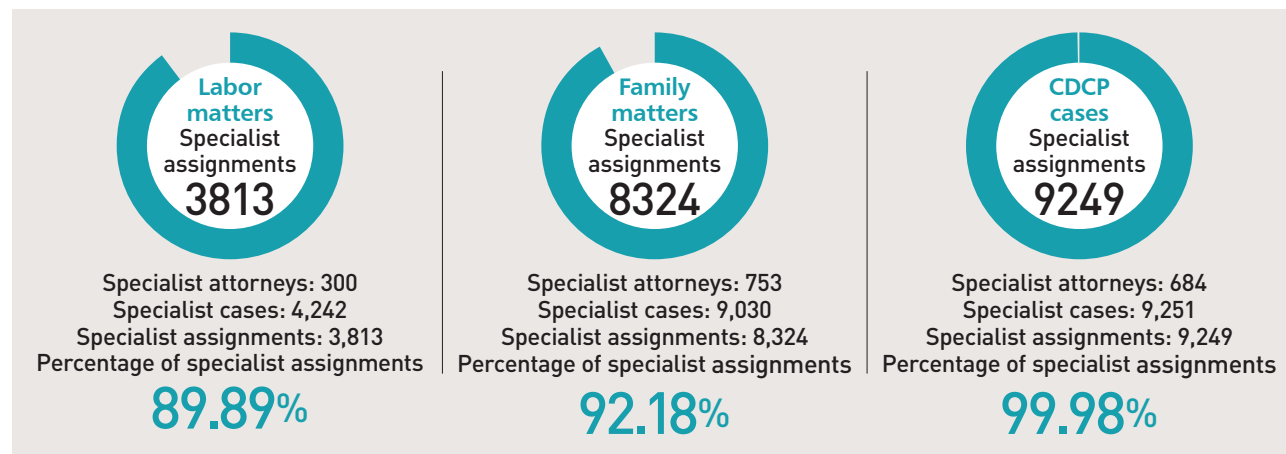
system, the LAF has simplified the administrative procedures for specialist lawyers to work for the LAF. It has also relaxed the case number restriction each specialist lawyer on labor and family matters may take, from the maximum of 24 cases to 48 cases.

The year 2019 coincides with the 15th anniversary of the founding of the LAF. To mark the occasion, the LAF selected the following specialist lawyers – 21 lawyers specialize in family matters; 23 in labor matters – to recognize their excellence in performance:

Excellent Legal Aid Lawyers that Specialize in Labor Matters

WANG, JYUN-KAI BAI, YU-CI LI, MING-YI LIN, JHENG-JIE LIN, HONG-FAN LIN, JIA-CING LIN, YA-JYUN HONG, TIAN-CING JHANG, CIAO-YAN GUO, JIA-CI GUO, JHEN-MAO CHEN, SHIH-JIE CHEN, JIA-JYUN CHEN, MING-FA CHEN, SIN-YI CHEN, HAO-SHAN HUANG, WUN-LI HUANG, JI-NONG LIOU, SHIH-TING OU YANG, JHIH-HONG CAI, SHU-MEI SIE, BI-FONG JHONG, YI-TING

LAF assignments to specialist attorneys in 2019



Excellent Legal Aid Lawyers that Specialize in Family Matters

KONG, JYU-NIAN WANG, SONG-YUAN WANG, SHU-HUEI WANG, YAN-LING JIANG, LAI-SHENG LI, YI-CING JHOU, SHAN-RU CIOU, LI-FEI SYU, PING-PING CHEN, FEN-FEN CHEN, YI-CING ZENG, JIAN-HAO HUANG, SIAO-FANG HUANG, YA-CIN YE, YOU-HUA YE, YUE-YUN YE, LING-SIOU LIAO, YI-TING CAI, YI-LING SIAO, PEI-FEN SIE, MEI-SIANG

Complaint System

In 2019, the LAF processed 131 complaints, 14 of which are still under investigation and 117 closed after the completion of investigation. Among the complaints, 13 complaints were not accepted (for reasons for being withdrawn, merged with another case, or for not meeting the criteria). The results in the other 104 complaints are as follows:

- No disciplinary action taken: 52 cases
- Disciplinary action taken: 52 cases:
 - Giving Notice of Guidance, to Improve Coordination or Request Improvement 26 cases
 - Suspension of Case Assignment 22 cases
 - Suspension of Case Assignment and Referred to the Lawyers Discipline Committee 4 cases

Legal Aid Case Report Form (for Courts and Prosecutors)

The LAF provided "Legal Aid Case Report Form (for Courts and Prosecutors)", which may be downloaded from the LAF website under the column of "Legal Aid – Document Download". The LAF wrote to the Judicial Yuan and the Ministry of Justice, for which to circulate to all courts and prosecutors' offices, that they may report any case of complaints on the services provided by the legal aid lawyers, on ground of violations of the Attorney Regulation Act or inadequate quality, by filling the said form.

In 2019, the LAF received 6 reported cases of complaints. All of those 6 cases have undergone investigation. In 5 of them no error or negligence on part of the LAF lawyers were found; in one case the service was found inadequate, on that the LAF has requested lawyer to improve his/her service.

Attorney Performance Evaluation System

Since 2007 the LAF has conducted attorney performance evaluation in accordance with the evaluation regulations it made. As of December 31, 2019, 24 legal aid attorneys had been selected and commended for excellence, while sanctions were approved by the Attorney Evaluation Committee and the Attorney Evaluation Review Committee and imposed on 127 legal aid attorneys who provided services of unsatisfactory quality or made errors in cases. The results are as follows:

- Dismissal from legal aid service for 51 attorneys;
- Suspension of case assignment for 34 attorneys;
- Reduction in case assignment for 8 attorneys;
- Written notice requesting improvement to 33 attorneys;
- Warning to 1 attorney.

Among the aforementioned sanctioned attorneys, 28 attorneys suspected of committing acts in violation of attorney ethics were referred to the Attorney Discipline Committee.

The format of attorney performance evaluation has also undergone reform. From 2018, the LAF stopped conducting evaluation by reviewing questionnaires. Instead, in the new system that kicked in 2019, the review committee conducts attorney performance evaluation while reviewing the completion of the cases. If, in the course of case review, violations of lawyers' ethics or the LAF regulations was found, which the committee was of view that it is attributable to the lawyers concerned, the review committee may recommend sanctions in the form of reduction of the remuneration or referral to the relevant branch for further investigation.

By a circulation of May 14, 2019, the LAF announced that it will conduct attorney performance review on a six-month basis starting from July 1, 2019, to be carried out in accordance with the newly revised legal aid lawyer evaluation system. Considering that a lawyer is entitled to file review on any measure to the reduction of the remuneration and that the review of the measure takes time, the first attorney performance review under the new system is scheduled to be conducted at the end of February 2019, which will be on the cases assisted by the legal aid lawyers in the latter part of 2018.

4. Staff Attorneys

The LAF employs staff attorneys to handle cases that involve specialized expertise, public interest, and major significance, to which the average attorney might not have been so frequently exposed. For environmental litigation, death penalty defense, and class action cases, the LAF may employ staff attorneys and create a staff attorney center.

The LAF currently employs 21 staff attorneys, who are stationed at

Taipei Branch	3
New Taipei Branch	3 (including 1 alternate staff attorney)
Tainan Branch	3
North Legal Aid Staff Attorneys Center	8
Legal Center of Indigenous Peoples	4 (including 1 alternate staff attorney)



Specialists lawyers and the executive secretary of specialist lawyers division of LAF New Taipei Branch

5. Training on Legal Expertis

Facilitating Better Equipped Staff

In order to equip lawyers involved in the work of the LAF with better capabilities in carrying out the tasks of legal aid, while continuing maintaining and improving the quality of their services, the LAF has been providing education and training programs, which in 2019 were further specialized into four categories: "legal expertise", "statutory requirements", "management courses", and "liberal arts courses". Further, the programs were finetuned to regional and local needs and provided in various regions in stages. In 2019, 70 sessions of training were held

- ① On February 23, 2019, the Taichung branch held a course on the implementation of the indigenous Peoples Basic Law
- ② Taoyuan Branch held the education and training of the lawyers of the Bessip Island board game on October 18, 2019



Lecture of Prof. Chu-Cheng HUANG of Institute of Law for Science and Technology, National Tsing Hua University, on "Customs of the Indigenous Peoples as the Applicable Law", organized by LAF Chia-Yi Branch

Attorney Training

In 2019, the LAF organized 67 sessions of attorney training courses. The topics included:

- ① Legal aid for indigenous peoples (11 sessions around the country)
- ② Issues on rights of persons with disabilities: at introductory level and advanced level (7 sessions around the country)
- ③ Labor issues (10 sessions)
- ④ Family matters (7 sessions)
- ⑤ CDCP cases (10 sessions)
- ⑥ Restorative Justice (5 sessions)
- ⑦ Migrant Workers (3 sessions)
- ⑧ Major criminal cases (2 sessions)
- ⑨ Gender Equality Education (2 sessions)

In addition, to give legal aid attorneys a better understanding of the indigenous cultures and the needs of the indigenous peoples, the LAF hosted two tribal camps in which the legal aid attorneys visited Xinshe tribe in Fengbin Township in Hualien County and Gulou tribe in Laiyi Township in Pingtung County, respectively.

Promotional Events and Seminars

Organizing and co-hosting promotional events

To raise awareness of legal aid services and make LAF services known and available to the disadvantaged, the LAF, given a limited amount of manpower, organized more than 1,700 events (including prison outreach events) by itself or in partnership with other organizations this year.



- ❶ Conference "After Long-Term Care 2.0 – An Inter-Disciplinary Dialogue on Imagery and Practice of Family Care Agreement", August 23, 2019
- ❷ Indigenous people promotion activities of LAF Pingtung Branch in Shenshan Tribe in Wutai Township, March 8, 2019
- ❸ Participation of LAF Hualien Branch in the first simulation trial for citizen participation in criminal trials in Pingtung District Court, March 21, 2019
- ❹ "Tender Power – Seeing Women's Right in Tribes" held by LAF Hualien Branch in Mayuan Tribe, Wanrong Township, May 13, 2019
- ❺ Lecture on Declaration of Guardianship on the theme of legal issues encountered by the long-term care-takers held by LAF Shilin Branch, March 28, 2019
- ❻ Legal education session to schools in remote areas in Guanyin Elementary School in Neimen District held by LAF Kaohsiung Branch
- ❼ Indigenous people promotion activities of LAF Pingtung Branch in Changzhi Baiho Deien Activity Center, Sandimen Township, April 12, 2019

Legal Education and Promotional Campaigns in Prison

To ensure that prison inmates can receive sufficient legal resources and to call for protection of inmates' rights, the LAF began in 2016 to invest efforts in services through the branches across the country. The LAF also stepped up efforts to advertise that it had started accepting legal aid applications by mail from prison inmates and that all types of applications, for criminal cases or otherwise, would be considered. The LAF conducted a total of 553 sessions in 2019, including visits to correctional facilities across the country to collect applications from inmates, legal education sessions, legal aid services awareness sessions, and legal consultation sessions.



- ❶ Legal education session in Chia-Yi Detention Center delivered by lawyers invited by LAF Chia-Yi Branch, April 24, 2019
- ❷ Promotion session in Taichung Women's Prison organized by LAF Taichung Branch, February 11, 2019



- ❶ Dialogue and Sharing on "Protests on the Streets X Police Law-Enforcement: Global and Taiwanese Protests", March 7, 2019
- ❷ "The Human Library: Dialogue X Reading – Opening the Book entitled Chih-Ching", November 7, 2019
- ❸ "Gender Equality Education Act's Difficulties and Dilemma in Campus", January 15, 2019
- ❹ Dialogue and Sharing on "Protests on the Streets X Police Law-Enforcement: Global and Taiwanese Protests", March 7, 2019

"Suspect at Large" Legal Aid Cross-Over Seminars

To promote the profile of the tasks of the LAF in the awareness of the general public, the LAF held the "Suspect at Large" Legal Aid Cross-Over Seminars one a month. Two or three cross-discipline speakers were invited to promote the dialogue between view points between law and other disciplines/occupations/themes at the seminars. The LAF held a total of 13 sessions, Seminars No. 34 to No. 46, in 2019.



15th Anniversary of the LAF Celebration

LAF 15th Anniversary Celebration

10 + 5 Good Years in Friendly Assistance to the Disadvantaged – LAF 15th Anniversary Tea Party

To celebrate its 15th anniversary, the LAF organized a tea party with a theme of its warm and friendly assistance to safeguard the rights of the disadvantaged. The occasion was graced by the presence of dignitaries including President of the Judicial Yuan, The Hon. Tzong-Li HSU, Minister without Portfolio, the Executive Yuan, The Hon. Ping-Cheng LO, Minister, the Ministry of Labor, The Hon. Ming-Chun Hsu, Minister, the Ministry of Interior, The Hon. Kuo-Yung HSU, Legislator, the Legislative Yuan, The Hon. Kung-Chao CHUNG, Deputy Ministers, the Ministry of Justice, The Hon. Ming-Tang CHEN and the Hon. Pi-Chung TSAI, President, Taiwan Bar Association, Mr. Ching-Song LI, President, National Association of the Deaf, Shi-Yi ZHAO, and Chairman, the Self-help Association of Xiaolin Village, Mr. Song-Yu TSAI. Over music performances, awards were given to our excellent specialist lawyers on labor and family matters, our excellent volunteers and senior employees. Chairman of the Self-help Association of Xiaolin Village, Mr. Song-Yu TSAI delivered an address of thanks on behalf of all the aid receivers, including those suffered in the Xiaolin Village disaster, to the LAF.



2019 Legal Aid Day

The LAF named the second Saturday of every July the "Legal Aid Day" in 2006. On that day, the branches across the country organize local events based on the same theme to bring legal aid into the community and finding issues and challenges facing those in need of legal advice. In 2019, the LAF set the theme to be around the board game "The Coral Island" drawn from the novel The Lords of Flies. The LAF branches went to school campus, corrective institutions, and social welfare groups such as institutions for mental and physical disabilities, women and children, youth, etc., and through this set of board games, supplemented by lawyers' explanations, inspired people to ponder on, analyze and judge the choices and behaviors in the game, which often mirrored choices in real life. The aim is to gain deeper understanding on the role of law in social life, the meanings of legal institutions, the awareness of law-abiding and how people can protect their rights through law, in issues areas such as the definition of bullying, what is meant by property rights and physical rights, etc..



Organization of **693** sessions

Promotional Events and Legal Education Events



participation in promotional events hosted by local groups

455 sessions in total

More information on the 2019 Legal Aid Day events organized by the branches are available on the LAF website:



Internet, multimedia and advertisement

Making Documentary Films

The LAF commissioned documentary films to be made based on the stories behind the legal aid cases it dealt with. The films will show from the angle of the parties, his/her fight for the rights and the change of his/her state of mind before and after receiving the legal aid, which will demonstrate to the general public how, through the assistance of the law, problems can be solved in a vivid way. The stories covered by the current series of documentaries included those of credit card debts bearers, people with physical and mental disabilities, and the chief organizer of the Self-help Association of Xiaolin Village in 1988.



Debt settlement,
life is back



Love does not
hinder legal
assistance



Xiaolin Village
in our home
memory

Online Video Advertising

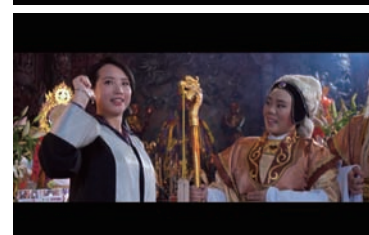
The LAF put the promotional videos, "LAF – Debt-Clearance", "LAF – In-House Service", and "LAF – Xiaolin Village", on embedded advertising on the Yahoo portal site and in advertising on social networking sites (Facebook) and the online video platform Youtube.



Xiaolin Village



Outcall Home Service



Wang Baochuan



Legal aid
advertising Wang
Baochuan



Micro-movies
where life turns

Consumer Debt Clearance Statute Promotion Film – The Story of Wang Baochuan

Continuing the previous film production in the form of Peking Opera, this year the theme around the Consumer Debt Clearance Statute is planned to produce a taiwanese drama promotion film adapted from the story of Wang Baochuan. In the form of traditional dramas of Taiwanese operas, the story of Wang Baochuan, a well-known woman who patiently waited the return of her husband in desperate situations for 18 years, symbolizes that the economic burden of single-parent families in modern society. Through this story that the public is easy to empathize, it is aimed at drawing the public closer to the legal institution so as to let more people understand the debt relief regulations and the way of applying legal aid to the LAF.

Media and Public Relations

To gain maximum media exposure with a limited advertising budget, the LAF held a number of press conferences and announced press releases to secure media coverage. In 2019, the LAF held 10 press conferences on its important legal aid programs and appeared in national news 166 times.

Official Legal Aid Foundation Website www.laf.org.tw

According to Google Analytics, the official LAF website received 585,028 visits and 3,564,877 page views between January 1, 2019 and December 31, 2019.



Official website of the LAF



Facebook fan page of the LAF

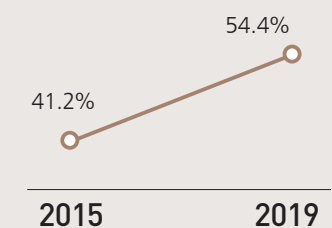
Facebook Page

The LAF has been sharing the latest LAF news, current affairs, and legal knowledge on its Facebook Page for a long time in order to stay relevant in a fast changing society. In 2019, the "likes" to posts on the FB page amounted to 53,037, and the followers amounted to 54,131. The post that reached the highest number of people amounted to 227,544 clicks.

Popularity Survey

In 2019, the LAF commissioned a polling company to conduct a survey on the experiences in acquiring legal aid and LAF popularity in society. The survey was conducted through telephone and mobile phone calls to a total of 1,077 people who are over 20 years of age and reside in Taiwan or counties of Fujian.

The publicity of the LAF



Digital and Paper publications

"Give you a hug" e-Newsletter

After the previous LAF publication, "Legal Aid Journal", went out of print in 2016, LAF started publishing the e-Newsletter, "Give you a hug", in October 2016. The e-Newsletter is theme based and consists of contributions by invitation. The e-Newsletter printed a total of 55 articles in 2019. In addition to being available for browsing on the LAF website, the e-Newsletter is also distributed electronically. The number of the subscribers who have active interactions with the LAF amounted to 3,832.



LAF "Give you a hug" e-Newsletter

"Legal Aid And Society Review"

The LAF published volume 2 and 3 of the journal "Legal Aid And Society Review", which included research essays on "the hunting rights of the indigenous people and its conflict with the modern state law: culture, power, criminal law and constitutional law", "the labor mediation procedures under the Labor Incident Act", and "the equal protection of the rights and interest of migrant workers: from a constitutional law perspective".



Scan to the LAF official website

Promotional Souvenir and Brochure

The LAF produced various promotional souvenirs for use in promotional distribution, gifts for quiz, etc. to promote its local publicity. The souvenir produced in 2019 include: non-woven bags, desk calendars and diary books.

As for brochure and other advertising publications, the list for either general use or for special programs are as follows:

- Legal Aid Foundation DM (National Edition) (Branch Edition) (Foreign Language Edition): in English, Thai, Vietnamese, Indonesian, Burmese and Filipino, etc.
- Legal Aid Foundation business card type small card.
- DM and posters on legal aid special program on CDCP.
- DM and posters on legal aid special program on indigenous peoples assistance.
- Poster on special program of interrogation accompanied by legal aid.
- DM on special program for people with disabilities.



LAF DM (Chinese version)



DM of LAF Special Program of Legal Aid for Persons with Disabilities



DM of LAF Special Program of Legal Aid on CDCP



DM of LAF Special Program of Legal Aid on Indigenous Peoples Assistance



LAF Publication 007 "The Mark of Time: 15 Years of LAF"

To commemorate the 15th anniversary of the LAF, this special publication documented the stories behind the growth of the work of the LAF through interviews of 31 participants, collaborators and assistance-receivers. This book is a celebratory special edition and is not for sale. It is available in e-book format through the column of e-newsletter of the website of the LAF.

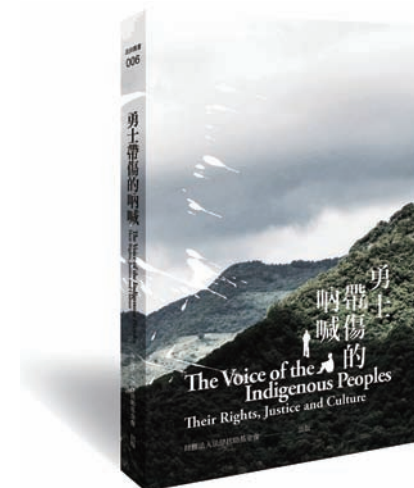


LAF Publication 006 "The Shout of the Wounded Brave"

The LAF published a book entitled "The Shout of the Wounded Brave" in May 2019, which documented the legal situations faced by people of the indigenous tribe. The book is available through online platform such as books.com.tw, TAAZE and physical bookstore.



Scan to the LAF official website



International Affairs

International Legal Aid Group (ILAG)

ILAG, the world's most important legal aid group, holds an international seminar every two years. The LAF has been participating the ILAG conferences since the year of 1996 and the 2019 conference was the seventh conference the LAF attended. The LAF was represented by its CEO Chou Hanwei and researcher Chang Yushan. Researcher Chang Yushan presented a paper on data analysis in LAF's "Data for Social Good Project" entitled "Data for Social Good: Developing an Evidence-Based Approach to Locate the Potential Need for Strategic Planning" in the fourth session in the morning of June 18.

Before attending the ILAG conference, the representative of the LAF paid a visit to the headquarter of the organizer LAO in Toronto in the morning of June 14. In the afternoon, they visited the Ontario Community Rule of Law Education Center (CLEO), the Ontario Rule of Law Education Network (OJEN), and Legal Clinics such as the China-Vietnam Cambodia Community Legal Centers (CSALC).



Conference on Rights of Persons with Disabilities Practice in Chinese-Speaking Regions

In active performing its tasks in protecting the rights of persons with disabilities in 2019, the LAF sent its Deputy Director of the Legal Affairs Chou Deyan to attend CRPD12 Discovery Conference organized by City University of Hong Kong, in which the LAF exchanged information and experiences with other representatives on the implementation of the Convention on the Rights of Persons with Disabilities in various places.



East Asia Consumers Financial Debt International Conference and Financial Victims Exchange

The East Asia Consumer Financial Debt International Conference and Financial Victim Exchange is organized by Taiwan, Japan and South Korea in rotation. In 2019, it will be held in Akita, Japan. The meeting discussed three major issues, namely [Agenda One: East Asian Multiple Debt-Related Issues-10 Years of Achievements and Pending Issues], [Agenda Two: Living Protection Systems and Operational Status of Countries] and [Agenda Three: Countries Self-reliance support and assistance cooperation for those with multiple debts and those living in poverty]. The delegation of the LAF was headed by Director of the General Office Hsu Youlin, Lawyer Shie Xingling of the North Full-time Lawyers Center and Lawyer Li Yuqi of the New Taipei Branch. They reported on the themes of "The Interface between Public Law Aid and Private Law Support" and "Taiwan Social Rescue Dilemma and Prospect".



- ① Photo taken at Taipei Economic and Cultural Representative Office in Japan, March 4, 2019
- ② Visit to DPI, March 4, 2019
- ③ Visit to Japan Legal Support Center JLSC-Tokyo Headquarters, March 4, 2019



Learning Trip to Investigate the Legal Aid System in Performing CRPD in Japan

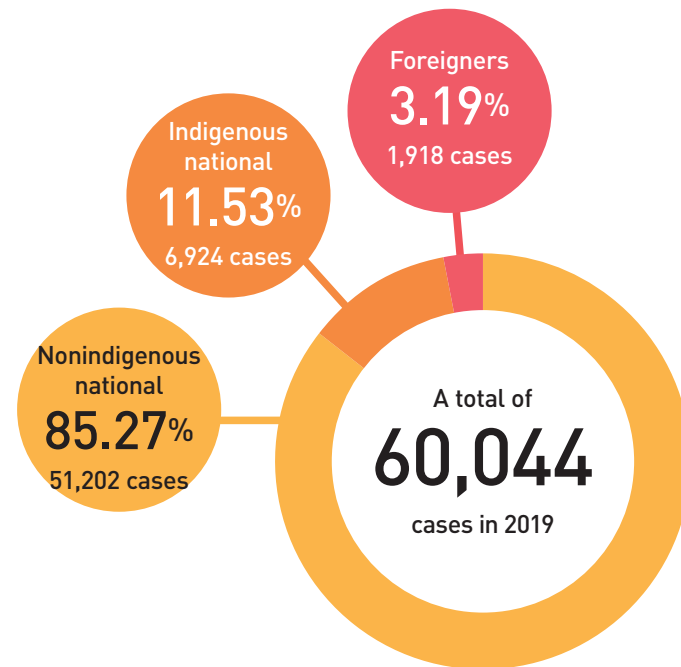
In order to investigate how the government and the people of Japan have cooperated to promote and implement the rights of persons with disabilities in terms of access to justice after the signing of the CRPD in 2007, the LAF delegation, led by its CEO Chou Hanwei and composed of Supervisor Fu Xinyi, President Li Lingling of the Kaohsiung Branch, Executive Secretary of Lin Fumei, Kaohsiung Branch, and Sun Xiuni Commissioner, Commissioner Xie Fengwei of the Legal Department and Director General of the New Energy Independent Living Association Lin Junjie, specially visited Japan to learn from the implementation of its CRPD legal aid system and visited DPI Japan (Japan National Assembly of Disabled Peoples' International), JIL (Japan Council on Independent Living Centers), Japan Legal Support Center JLSC-Tokyo Headquarters, Tokyo Branch, Tokyo Law Office in Yotsuya, Comprehensive Support Center (for elderly individuals) in Yotsuya, JIL Lawyers Group Asahi Law Offices and met with Attorney Nomura Shigeru, Professor Nagase Shu, and lawyer Yoshikazu Ikehara.

Internship offered to Students from Columbia Law School

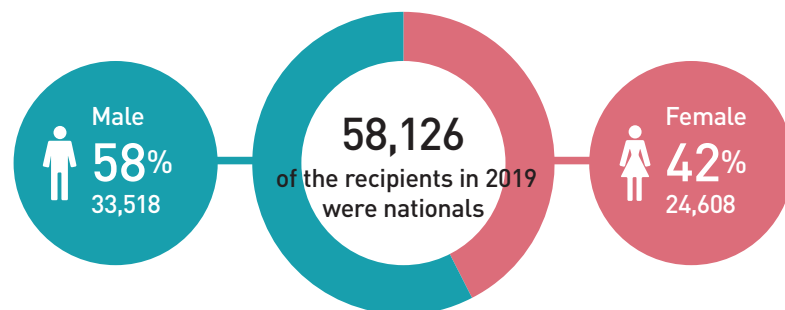
Since 2009, with the assistance of Professor Jerry Cohen of the New York University Asian American Law Institute, the LAF has accepted students from universities and research institutes in the US law-related departments for internship. In 2019, after contacting the Chinese Language Center of the University of Taiwan, Sarah Shealy, an American college student, was accepted for internship and assist the LAF in translating business forms and organizing the content of international legal aid organizations.

Analysis of Identity of Recipients

Presented as a percentage of the number of assisted persons in 60,044 general cases in 2019



Analysis of Gender of Nationals and Case Type

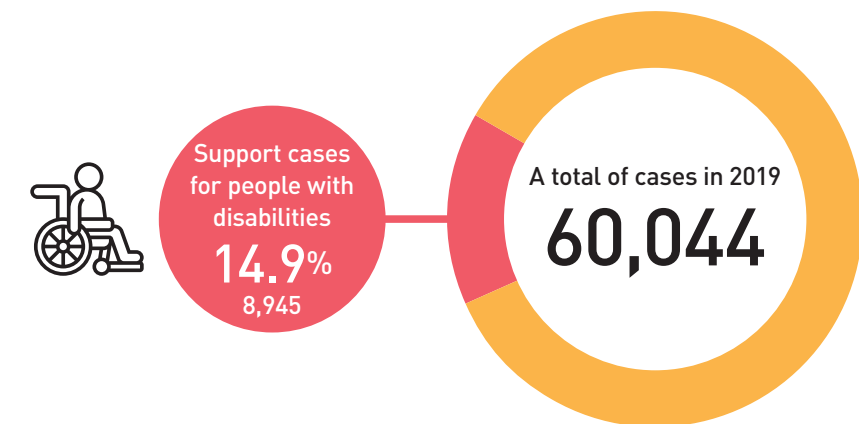


The top five case reasons ranked by number of cases

Criminal - Narcotics Hazard Prevention Act cases	1	Civil Matters - Consumer Debt Clearance Act
Consumer Debt Clearance Act (civil cases)	2	Civil Tort Cases
Criminal - Injury Cases	3	Family - Maintenance Cases
Civil Matters - Tort Cases	4	Criminal Offenses of Fraudulent, Breach of Trust, Taking, and Usury
Criminal Fraud Cases	5	Criminal - Injury Cases

Analysis of Legal Aid for Disabled Recipients

14.90% (8,945 cases) of the recipients in the general cases in 2019 had mental or physical disabilities.



Analysis of Legal Aid for Non-Nationals

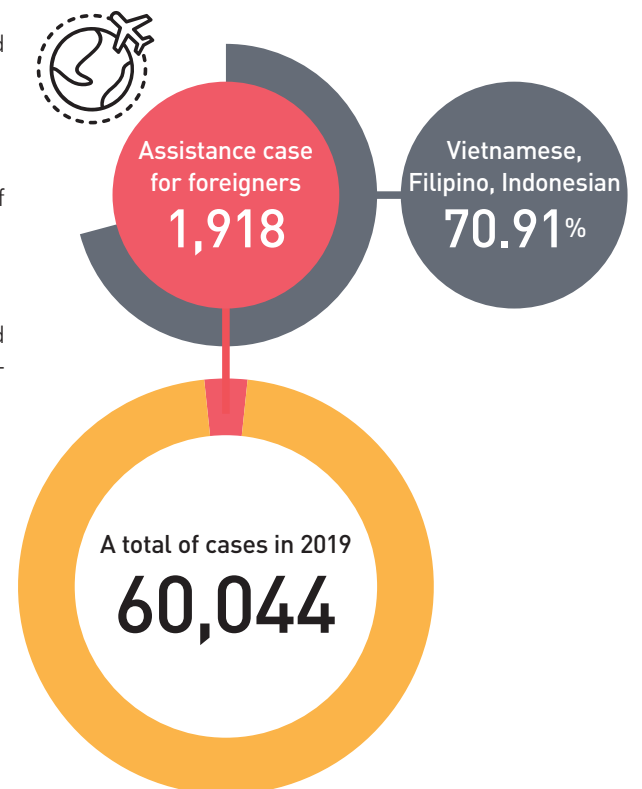
1,918 foreign applicants in the general cases in 2019 had their cases examined and approved for representation and defense.

The top five categories in terms of approved cases for aid are

- ◎ Criminal Injury Cases
- ◎ Civil Tort cases
- ◎ Civil Dispute over Salaries
- ◎ Criminal Offenses of Fraudulent, Breach of Trust, Taking, and Usury
- ◎ Family Divorce Cases

By nationality:

The majority were Vietnamese, Filipino, and Indonesian, accounting for 70.91% of non-national recipients of legal aid by the LAF.



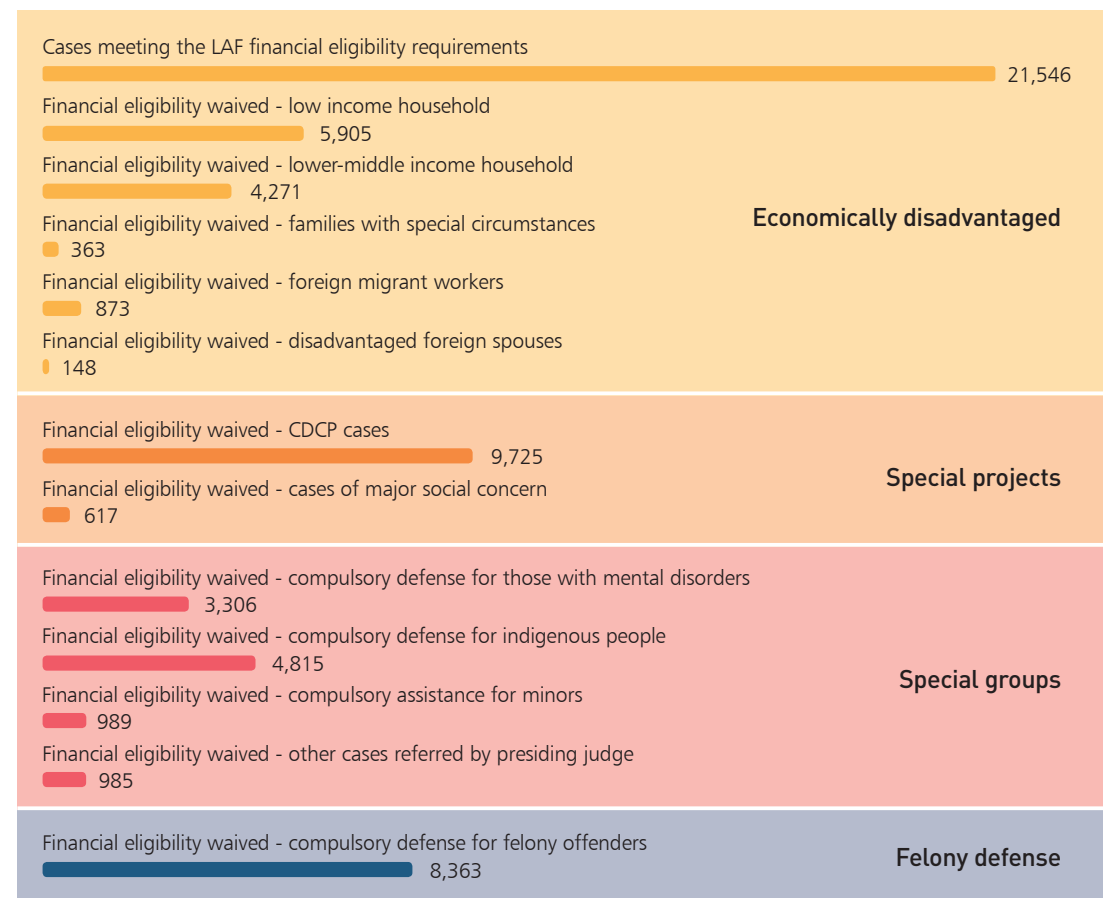
Analysis of the Financial Capabilities of the Approved Cases

An analysis of the approved general cases in 2019 showed that applicants in 65% of the cases were either economically or socially disadvantaged as defined by government agencies or should be provided with legal aid as required by law. The LAF, therefore, did not review financial eligibility in these cases, which include:

- ① qualified low or lower-middle income households, families with special circumstances, immigrants from disadvantaged countries, and blue collar foreign workers in labor intensive jobs in Taiwan together accounted for 18% of the cases
- ② cases related to major social concern or the Consumer Debt Clearance Act, which were considered special projects and therefore did not have financial eligibility requirements, accounted for 16% of the cases
- ③ recipients who are indigenous people, teenagers, mentally or physically disabled, or individuals who by the judge's order require assistance in defending themselves for extraordinary circumstances, such as being unable to express him/herself, accounted for 16% of the cases
- ④ compulsory defense for felony offenders accounted for only 13% of the cases.

Furthermore, regarding the remaining 34% of the cases, the LAF completed the review of financial eligibility requirements to determine whether the applicants were economically disadvantaged or whether the cases were manifestly groundless.

Note: Given more than one reason for exemption from financial eligibility requirements in the table below can be selected, the sum total may exceed the actual total number of cases (60,044).



Cases exempted from financial eligibility requirements

40,360 cases

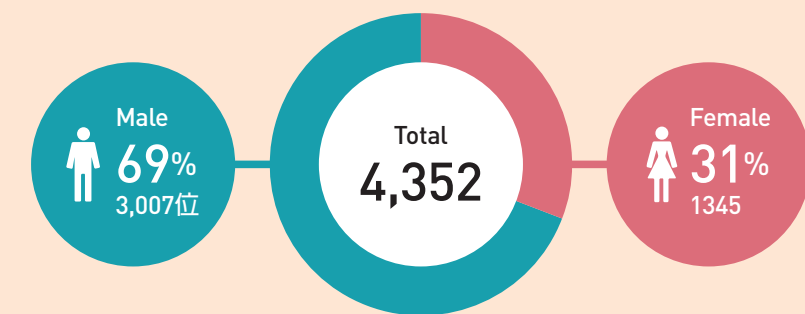


Cases meeting the LAF financial eligibility requirements
21,546 cases

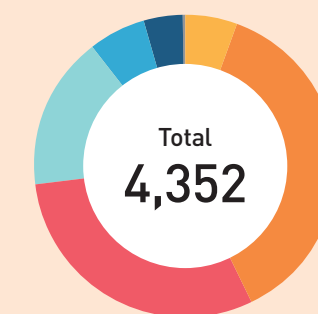
Analysis of Providers

A total of 4,352 attorneys nationwide have applied to become LAF legal aid attorneys by December 31, 2019.

Analysis by Gender

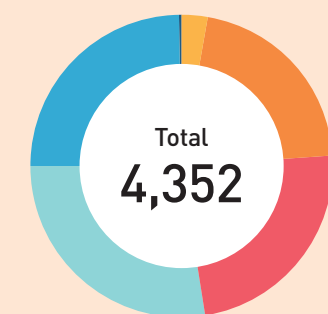


Analysis by Age



Aged 30 and below	245
Aged 31-40	1,621
Aged 41-50	1,316
Aged 51-60	719
Aged 61-70	265
71 years old and above	175
DOB not available	11

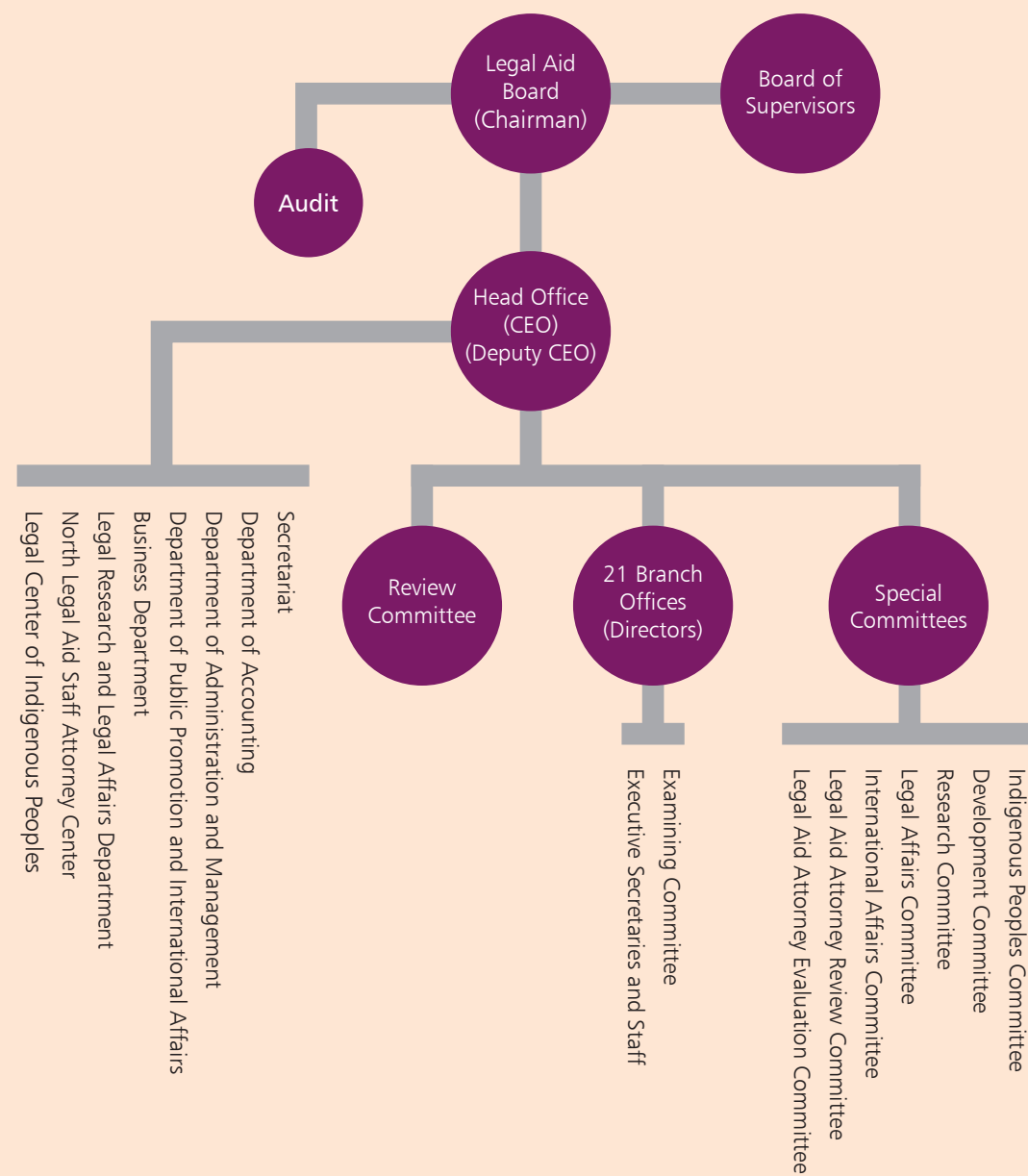
Analysis by Years of Practice



Less than 2 Years	131
2 Years - 5 Years	920
6 Years - 10 Years	1,017
11 Years - 20 Years	1,198
More than 21 Years	1,077
Years of Practice not specified	9

Legal Aid Organization Overview

As of December 31, 2019, the LAF employs 288 staff members, including 21 staff attorneys, 30 project personnel, and 394 volunteers.
The LAF organization overview is shown in the chart below.



LAF Team

Board of Directors

Kuang-Chun Fan (Chairman)
Siou-Mei Lyu
Mei-Jhen Li
Da-Wei Guan
Jia-Han Lin
Yi-Sin Sun
Jyu-Fang Jhang
Wun-Hua Syu
Yi-Cheng Chen
Yu-Yuan Huang
Jing-Yi Liou
Huei-Jyuan Jian

Supervisors

Rong-Ruey Duh (Managing Supervisors)
Shu-Duan Wang
Meng-Che Li
Zheng-Long Lin
Shin-Yi Fu

Special Committees

Development Committee

Ciou-Lan Wang
Mei-Lan Jhu
Ying-Ciou Du
Wun-Syong Ruan
Da-Yao Jhou
Zih-Lin Lin
Jyun-Jie Lin
Yi-Huei Lin
Wei-Ting Lin
Yi-Siang Shih
Yi-Ting Hu
You-Lian Sun
Ze-Fang Sun
Jing-Ning Chen
Yi-Ling Huang
Si-Hua Teng
Siou-Ling Siao
Shih-Siang Luo

International Affairs Committee

Hao-Ren Wu
Chih-Kuang Wu
Xiao-Qing Gao
Bo Tedards
Chu-Cheng Huang
Leon Huang
Chu-Fang Chang
Ta-Hua Yeh
Anthony Carlisle
Chih-Wei Tsai
Fu-Te Liao
John C. Chen
Li-Chuan Liu Huang
Ching-Yi Liu
Wen-Lung Cheng

Legal Aid Attorneys Review Committee

Song-He Jiang
Han-Wei Jhou
Ruei-Hua Fan
Ming-Da Jhuang
Ya-Fen Syu
Yi-Cing Guo
Ren-Shou Jheng
Ti-Sheng Jheng
Yu-Ru Dai

Legal Aid Attorney Evaluation Committee

Min-Huei Wang
Jin-Bi Song
Lin, Yong-Yi
Chun-Rong Lin
Yu-Shun Lin
Bing-Huei Shih
Jian-Hong Syu
Jie-Ru Chen
Jyu-Jheng Huang
Mei-Jyun Jhao
De-Cian Cai

Indigenous Peoples Committee

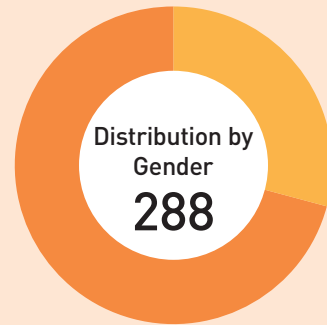
Apu' u Kaaviana
Ciwang Teyra
Langus · Lavalian
Malihan Lhkahihihan
Si Manhevek
Yapit Tali
Hong-Yu Rih
Chang-Jhen Lin
Jhen-Guang Ke
Ting-Huei Hong Jian
Jin-De Hu
Ze-Fang Sun
Jhong-Cheng Pu
Jheng-Cih Syu
Cai-Yi Chen
Jhih-Hang Yang
Sa-Yun Du Gu
Chao-Cheng Pan
Jhih-Wei Cai

Branch Office Directors

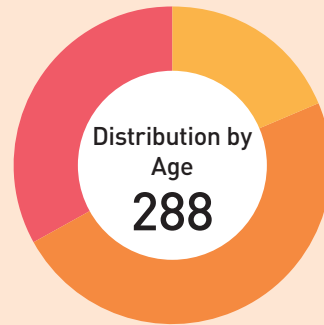
Chung-Hung Lin (Keelung Branch)
Chun-Hung Lin (Taipei Branch/Kinmen Branch/Matsu Branch)
Otto Shiu-Tian Huang (Shilin Branch)
Wei-Chun Hsu (New Taipei Branch)
Rong-Bin Hong (Taoyuan Branch)
En-Min Chen (Hsinchu Branch)
Zao-Bing Wei (Miaoli Branch)
Jian-Xing Chao (Taichung Branch)
Xiu-Lan Huang (Nantou Branch)
Ying-Chi Hsieh (Changhua Branch)
Jian-Zhong Li (Yunlin Branch)
Te-Sheng Lin (Chiayi Branch)
Wen-Chia Chang (Tainan Branch)
Li Ling-Ling (Kaohsiung Branch/Penghu Branch)
Fen-Ling Chiu (Pingtung Branch)
Guo-Zhang Lin (Yilan Branch)
Guo-Tai Lin (Hualien Branch)
Ren-Hao Xu (Taitung Branch)
Shih-Chin Lu (Qiaotou Branch)
Awi Mona (Director of Legal Center of Indigenous Peoples)

© The list contains those who were in office on December 31, 2019.

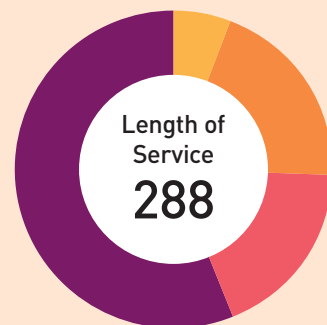
As of December 31, 2019, the LAF had 288 employees on its staff.



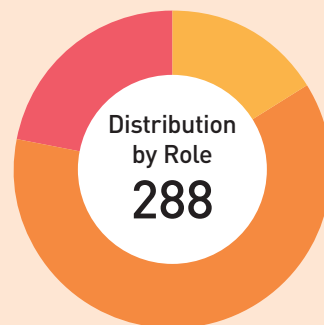
Male 84
Female 204



Aged 30 and below 54
30-40 139
40 years old and above 95



Less than 1 Year 17
1-3 Years 57
3-5 Years 53
More than 5 Years 161



Legal Service Staff (Management) 47
Legal Service Staff (Direct Handling) 178
Non-Legal Service Staff 63



Others 27
Law School 198
qualified attorneys 44
(21 staff attorneys, 16 executive-secretaries, and 7 administrative attorneys)

© Employees: refer to full time staff and full time attorneys employed for the LAF.
© Legal Service Staff: refer to person/persons directly involved in processing legal aid, including administrators and direct users.
© The calculation date was December 31, 2019.

LAF	Address	Telephone/ Fax/ Email
Keelung Branch	11F, No. 14, Zhong 1st Rd., Ren'ai District, Keelung City 20041, Taiwan	Telephone: (02) 2423-1631 • Fax: (02) 2423-1632 E-mail: keelung@laf.org.tw
Taipei Branch	6F, No. 200, Sec. 2, Jinshan S. Rd., Da'an District, Taipei City 10643, Taiwan	Telephone: (02) 2322-5151 • Fax: (02) 2322-2051 E-mail: taipei@laf.org.tw
Shilin Branch	7-2 F, No. 338, Wenlin Rd., Shilin District, Taipei City 11163, Taiwan	Telephone: (02) 2882-5266 • Fax: (02) 2882-1200 E-mail: shilin@laf.org.tw
New Taipei Branch	5F, No.12, Sec. 4, Chongxin Rd., Sanchong Dist., New Taipei City 24144, Taiwan	Telephone: (02) 2973-7778 • Fax: (02) 2973-7771 E-mail: ntp@laf.org.tw
Taoyuan Branch	12F, No. 110, Fuxing Rd., Taoyuan Dist., Taoyuan City 330, Taiwan	Telephone: (03) 334-6500 • Fax: (03) 334-4451 E-mail: taoyuan@laf.org.tw
Hsinchu Branch	3F, No.180, Beida Rd., Hsinchu City 30044, Taiwan	Telephone: (03) 525-9882 • Fax: (03) 525-9897 E-mail: hsinchu@laf.org.tw
Miaoli Branch	1F, No. 1097-1, Zhongzheng Rd., Miaoli City, Miaoli County 36052, Taiwan	Telephone: (037) 368-001 • Fax: (037) 368-007 E-mail: miaoli@laf.org.tw
Taichung Branch	7F, No. 497, Zhongming S. Rd., West District, Taichung City 40347, Taiwan	Telephone: (04) 2372-0091 • Fax: (04) 2372-0582 E-mail: taichung@laf.org.tw
Changhua Branch	2F, No. 36, Zhongzheng Rd., Yuanlin City, Changhua County 51045, Taiwan (2F, Yuanlin Summary Court Building)	Telephone: (04) 837-5882 • Fax: (04) 837-5883 E-mail: changhua@laf.org.tw
Nantou Branch	No. 76, Fuxing Rd., Nantou City, Nantou County 54062, Taiwan	Telephone: (049) 224-8110 • Fax: (049) 224-6226 E-mail: nantou@laf.org.tw
Yunlin Branch	6F, No. 116, Xinxing Rd., Huwei Township, Yunlin County 63244, Taiwan	Telephone: (05) 636-4400 • Fax: (05) 636-3850 E-mail: yunlin@laf.org.tw
Chiayi Branch	2F, No. 107, Zhongshan Rd., Chiayi City 60041, Taiwan	Telephone: (05) 276-3488 • Fax: (05) 276-3400 E-mail: chiayi@laf.org.tw
Tainan Branch	8F, No. 14, Sec. 2, Zhongyi Rd., West Central District, Tainan City 70041, Taiwan	Telephone: (06) 228-5550 • Fax: (06) 228-2540 E-mail: tainan@laf.org.tw
Kaohsiung Branch	6F, No.25, Zhongzheng 3rd Rd., Xinxing Dist., Kaohsiung City 80054, Taiwan	Telephone: (07) 222-2360 • Fax: (07) 222-5230 E-mail: kaohsiung@laf.org.tw
Qiaotou Branch	2F, No.911, Jingwu Rd., Qiaotou Dist., Kaohsiung City 82546, Taiwan	Telephone: (07) 612-1137 • Fax: (07) 612-1157 E-mail: ciaotou@laf.org.tw
Pingtung Branch	2F, No. 57-1, Bangqiu Rd., Pingtung City, Pingtung County 90087, Taiwan	Telephone: (08) 751-6798 • Fax: (08) 751-6587 E-mail: pingtung@laf.org.tw
Yilan Branch	No. 351, Erjie Rd., Zhenan Vil., Wujie Township, Yilan County 26847, Taiwan	Telephone: (03) 965-3531 • Fax: (03) 965-3541 E-mail: yilan@laf.org.tw
Hualien Branch	No. 12-1, Shunxing Rd., Hualien City, 97060, Taiwan	Telephone: (03) 822-2128 • Fax: (03) 823-3068 E-mail: hualien@laf.org.tw
Taitung Branch	7F, No. 3, Zhengzhou St., Taitung City, Taitung County 95048, Taiwan	Telephone: (089) 361-363 • Fax: (089) 361-153 E-mail: taitung@laf.org.tw
Penghu Branch	No. 100, Zhonghua Rd., Magong City, Penghu County 88048, Taiwan	Telephone: (06) 927-9952 • Fax: (06) 927-8495 E-mail: penghu@laf.org.tw
Kinmen Branch	No. 174, Minquan Rd., Jincheng Township, Kinmen County 89345, Taiwan	Telephone: (082) 375-220 • Fax: (082) 375-210 E-mail: kinmen@laf.org.tw
Matsu Branch	No. 14-2, Jieshou Vil., Nangan Township, Lienchiang County 20941, Taiwan	Telephone: (0836) 26881 • Fax: (0836) 26601 E-mail: matsu@laf.org.tw
Legal Center of Indigenous Peoples	No. 123, Huaxi Rd., Hualien City, Hualien County 97003, Taiwan (4F, National Dong Hwa University Library)	Telephone: (03) 850-9917 • Fax: (03) 822-0509 E-mail: indigenous@laf.org.tw



2019 Annual Report

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法律扶助基金會
Legal Aid Foundation

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service line : **412-8518**